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#### BOARD OF DIRECTORS

JF (Jannie) MOUTON (57) BCom (Hons), CA(SA), AEP Executive chairman

L VAN A (Kleintjie) BELLINGAN (58) 1, 2, 3 BCom, LLB, CA(SA) Entrepreneur

PE (Patrick) BURTON (51)<sup>1, 3</sup> BCom (Hons), PG Dip Tax Financial director – Snoek Wholesalers

J DE V (Jaap) DU TOIT (49) BAcc, CA(SA), CFA Chief executive officer – PSG Investment Services

MJ (Markus) JOOSTE (43) <sup>1, 3</sup> BAcc, CA(SA) Managing director – Steinhoff International D (Desmond) LOCKEY (42)<sup>1,3</sup> BA (Law), BA (Hons) Business Management and Administration Entrepreneur

CA (Chris) OTTO (54) BCom, LLB Chief executive officer – PSG Capital

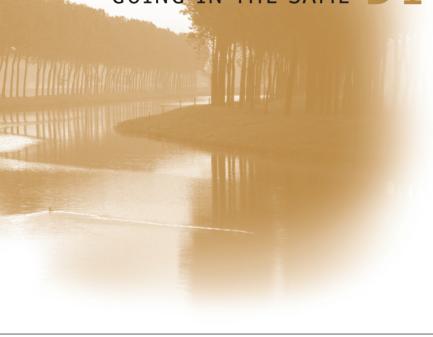
J (Jacobus) VAN ZYL SMIT (Dr) (62) 1, 2, 3 BCom, LLB, CA(SA), DCom Director of companies

- 1 Independent non-executive
- 2 Member of audit and risk committee
- 3 Member of remuneration committee



 $\label{eq:Anarrowly focused view} \mbox{Continues to build the group into what we} \\ \mbox{Have envisioned for it.}$ 

# A SMOOTH FLOW OF CLOSELY RELATED BUSINESS GOING IN THE SAME DIRECTION



PSG Group is an investment holding company in financial services. Our integrity and transparency are reasons we have achieved a remarkable balance between client and shareholders' needs. PSG has built close relationships based on trust and appreciation for the value we add to the welfare of our clients. We have entered a new phase of sustainable growth that is sourced by the needs of our clients.

#### KEY FINANCIAL INFORMATION

for the year ended 29 February 2004

|                                     | 2004 | 2003 | 2002  |
|-------------------------------------|------|------|-------|
| Headline earnings per share (cents) | 72,6 | 70,7 | 141,1 |
| Headline earnings (Rm)              | 81,1 | 84,8 | 175,2 |
| Distribution per share (cents)      |      |      |       |
| - Normal                            |      | 20   | 50    |
| – Special                           | 100  | 200  |       |
| Net asset value per share (cents)   | 316  | 828  | 1 015 |



CHAIRMAN'S LETTER

# WE ARE DRIVING THE NEXT PHASE OF NEW GROWTH AFTER A GOOD CROP

I am pleased to be able to report that the following key goals and objectives that the board set in respect of the year under review were achieved:

#### REAL GROWTH IN EARNINGS OF 34%

On a comparable basis with the prior financial year headline earnings increased by 34% as illustrated in the table below.

|  | 2004   | 2003   |
|--|--------|--------|
| Reported headline earnings per share (cents)   | 72,6   | 70,7   |
| Adjusted for:  |        |        |
| – Loss of interest following payment of 200c special dividend in March 2003 <sup>1</sup>   | (1,3)  | (15,0) |
| – Capitec unbundling <sup>2</sup>  | (16,1) | (13,5) |
| – Loss of interest following planned payment of 100c special dividend in May 2004 <sup>1</sup>   | (7,5)  | (6,6)  |
| Base headline earnings per share (cents)   | 47,7   | 35,6   |
| Growth (%)   | 34,0   |        |
| 1 Adjustment for loss of interest previously earned (after-tax rate 7,5%)<br>2 Adjustment for earnings contribution previously received from Capitec |        |        |

#### PROJECT UNLOCK VALUE

I wrote in the 2003 annual report:

"PSG Group is trading at a discount to NAV. We do not like this situation and as a result embarked on a project to unlock this discount, mainly turning NAV into cash.

"(Surplus) cash belongs to shareholders (as always) and will be returned to shareholders unless we find a great opportunity.

"A shareholder who receives a special distribution can purchase additional shares in (PSG) – as I am planning to do."

The share price calculation below illustrates that a shareholder who used the 200c special dividend cash, as recommended in last year's annual report, to acquire additional PSG shares at the monthly average share price ruling at the time and who retained the Capitec shares that were unbundled to PSG shareholders, would have earned an effective 99,1% return on their investment.

|   | Cents<br>per share | Number<br>of shares | Cash flow<br>R |
|---|--------------------|---------------------|----------------|
| Share price 28 February 2003  | 520                | 1 000               | 5 200          |
| Special dividend – last day to register 20 March 2003<br>Special dividend – cash used to buy PSG shares | 200                |                     | 2 000          |
| (Average share price 26 March 2003 to 23 April 2003)  | 273                | 732                 | (2 000)        |
|   |                    | 1 732               | 5 200          |
| Value as at 29 February 2004  |                    |                     |                |
| Capitec shares unbundled – ratio 33,08 for 100 PSG shares   | 580                | 573                 | 3 323          |
| Ordinary dividend   | 20                 | 1 732               | 346            |
| Interest earned on ordinary dividend at 7,5% for eight months   |                    |                     | 17             |
| PSG share price at 27 February 2004   | 385                | 1 732               | 6 668          |
| Total value PSG and Capitec shares including cash   |                    |                     | 10 354         |

Project unlock value had a favourable effect on return on equity:

|                         | 2004 | 2003 | 2002  |
|-------------------------|------|------|-------|
| Headline earnings (cps) | 72,6 | 70,7 | 141,1 |
| Net asset value (cps)   | 316  | 828  | 1 015 |
| Percentage return       | 23,0 | 8,5  | 13,9  |
|                         |      |      |       |
| Our target will be 20%. |      |      |       |

In addition, shareholders are reminded that a further special dividend of 100c per share was declared in February 2004 and will be paid to shareholders in May. This, together with the 200c special cash distribution paid in 2003 and the unbundling of Capitec shares, concludes PSG Group's project unlock value.

#### REVIEW OF OPERATIONS

PSG Group is a holding company for investments in the financial services sector. The group's main investments comprise:

- PSG Capital Ltd (91%) investment banking and corporate finance
- Channel Life Ltd (89%) life insurance and employee benefits
- PSG Investment Services (Pty) Ltd (PSGIS)
  - PSG Konsult Ltd (85%) independent financial planning and distribution services company
  - PSG Fund Management (100%) local and offshore asset management business
  - PSG Online Holdings Ltd (100%) stockbroking and investor education
  - mCubed Holdings Ltd (21%) multi-fund manager

With effect from the beginning of the new financial year, PSGIS has been separated into three companies, each with its own board of directors, CEO and business plan, reporting directly to PSG Group. These companies will be overseen by Jaap du Toit, previously CEO of PSGIS, who will in addition continue to oversee the group's interest in mCubed.

Chris Otto will continue to oversee PSG Capital and Channel Life. This will enable me to focus my attention on delivering external growth and the group's BEE initiatives for which I am taking personal responsibility.

#### PSG CAPITAL - CEO CHRIS OTTO

The business of PSG Capital, which consists of PSG Trade Finance, PSG Treasury Outsourcing, PSG Quantitative, Corporate Finance, Alternative Investments and Private Equity, had a successful year significantly increasing profits from R10 million to R23 million.

#### CHANNEL LIFE - CEO LEON DE WIT

Channel Life continued to perform satisfactorily and managed to grow assets under management to more than R1 billion this financial year. One of the highlights of the year was the successful conclusion of a BEE transaction, which has resulted in the creation of one of the few true black-controlled life companies in the country. Looking forward we expect to see renewed and accelerated growth from Channel now that it has attracted appropriate BEE credentials.

#### PSG INVESTMENT SERVICES - CEO JAAP DU TOIT

The past financial year has been a challenging financial year for PSGIS management as they had the tough task of streamlining, restructuring and integrating the various Appleton businesses into PSGIS. In order to achieve the above objective during the year under review, the following key transactions were completed by PSGIS management:

- Appleton's hedge fund businesses in Dublin and London were sold.
- Appleton's institutional asset management business was sold to Tradek in a BEE transaction, with PSGIS retaining a 10% interest in the business.
- The business of PSG Konsult was merged with the Wealth Management division.
- The remaining Appleton businesses were successfully integrated into PSGIS's underlying operations.
- The successful conclusion of the above transactions has enabled PSGIS management to repay the debt they had to raise to complete the Appleton transaction.

The net effective cost of the Appleton acquisition is summarised in the table below:

| Rm   |
|------|
| 97   |
| 16   |
| (55) |
| (40) |
| 18   |
|      |

The successful conclusion of the Appleton transaction for an effective cost of R18 million provided PSGIS with the following key benefits:

- Provided PSGIS with access to an additional 6 000 clients and expanded PSGIS's distribution network
- Provided PSGIS with an additional R2,5 billion in funds under management
- Provided PSG Online with additional stockbroking clients and R1,7 billion in safe custody assets

#### mCUBED - CEO JOHN STOREY

Shareholders are referred to the combined mCubed and Momentum Group Ltd's announcement of 1 December 2003:

"mCubed, to a large extent, operates as an integrated entity and the additional value of synergies and scale generated for mCubed from the combined businesses are substantial.

"mCubed's original strategy did not include partial deals. As agreement could not be reached, the board of mCubed has decided to return to their prior stated objective of implementing an empowerment strategy, whereby a value-adding empowerment shareholder would obtain a meaningful interest in the company."

mCubed had a good financial year and we have confidence in the future of this investment.

#### CAPITEC - CEO MICHIEL LE ROUX

Capitec Bank, which specialises in micro-finance and mass-market banking, has continued to contribute excellent results until the unbundling at the end of November 2003. I have confidence in Capitec management's ability to continue to deliver strong performance going forward and intend to hold my shares in Capitec.

I am also pleased to see that Capitec's institutional investors continue to hold their collective 20% shareholding in Capitec following the unbundling. They are positive about Capitec going forward, and so are we. We expect them to do well in the coming years.

#### **PROJECT GROWTH**

Having concluded project unlock value, an investment in PSG now offers investors the opportunity to come on board for project growth.

Management's attention will be focused on achieving real growth in earnings and further improving the group's return on equity. In respect of the year ahead we have set a target return on equity (ROE) of 20% which we shall strive to achieve having now distributed surplus cash to shareholders.

#### **SHAREHOLDING**

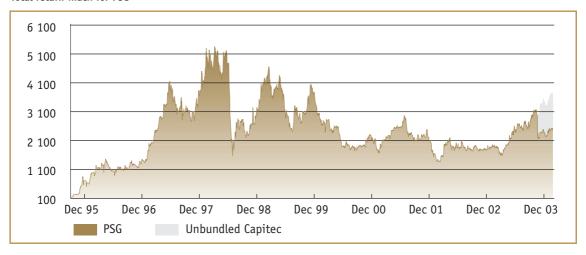
The PSG board members believe in PSG and have significantly increased their percentage shareholding in the company as illustrated in the following table:

| As at 28 February   | 2004       | 2003    |
|---|------------|---------|
| Directors (000)   | 28 501     | 21 068  |
| Total issued (000)  | 105 000    | 120 000 |
| Percentage interest (%)   | 27,1       | 17,6    |
| Percentage increase (%)   | 35,3       | -       |
| In addition to that, our friends and families were also aggressive buyers of PSG shares | 5 <b>.</b> |         |

#### SHARE BUYBACKS

We have bought back 15 million shares in PSG during the past financial year at prices substantially lower than net asset value. We have cancelled 5 million of these shares thereby reducing the issued share capital to 115 million. Ten million are kept as treasury stock. We are in the process of issuing these shares for cash in a BEE transaction with Arch Equity. PSG achieved a return of 34,6% on the 10 million treasury shares bought in the market and sold to Arch Equity.

#### Total return index for PSG



#### LONG-TERM INVESTMENT IN PSG SHARES

The graph portrays the return of a shareholder who has been invested in PSG since the original take-over in 1995. An original investment of R100 and the reinvestment in PSG of all dividends are assumed. Based on this assumption a compound annual rate of return of 55% over the period from November 1995 to February 2004 was achieved.

Shareholders noticing that total return is approaching the R4 100 level on our index might be concerned that their investment is entering into overpriced territory and that a correction is due. Rest assured, on the previous occasions when returns were above the R4 100 level it was due to an inflated share price. The recent sharp increase in total return is due to project unlock value, the payout of dividends and the unbundling of Capitec.

As an illustration of the extent to which your current situation differs from the situation of investors during 1997, consider the following:

- On 20 August 1997, PSG was trading at R13,60 while the net asset value per share was R1,47. This inflated share price translated into a price-earnings ratio of 53.
- On 27 February 2004, PSG was trading at R3,85 (Capitec R5,80) while the net asset value per share was at R3,16 (Capitec R5,84). On this date the historic price-earnings ratio of PSG was a mere 5,3 (Capitec 8,8).

Companies do not distribute all their profits to shareholders as dividends, but retain a portion of the profits to reinvest in the business. Thus there is an element of compound interest operating in favour of shareholders. Warren Buffett, the world's most celebrated investor, does not pay out dividends to shareholders but rather reinvests all earnings into his company, Berkshire Hathaway.

It is this element of compound interest which Buffett recognises and employs in favour of his shareholders. The total return index above mimics the compound interest effect that would have been obtained if PSG's management had reinvested all earnings since 1995.

#### BLACK ECONOMIC EMPOWERMENT ("BEE")

The PSG Group sees much value and many opportunities in South Africa, not only for the group but for all South Africans. The group is however aware of the fact that realising these opportunities requires both active participation and investment by the private sector in a structured development process. Therefore the group endorses the Financial Sector Charter. In order to ensure that we fully comply with the Charter, the CEOs of the group's core operating subsidiaries are currently completing the financial sector score cards so that we can clearly identify the key areas that we need to focus on and in this way ensure that we meet the conditions set out in the Charter by 2008.

Progress on transformation is continuously monitored by the group board. In addition, I have assumed personal responsibility of concluding a BEE transaction at PSG Group level and supporting the group's executives in devising plans to ensure that we meet the conditions set out in the Charter.

An empowerment consortium led by Desmond Lockey recently acquired a significant holding in Channel Life. The Channel board was also pleased to welcome Mr Lockey as a non-executive director of Channel Life. We are confident that he will make a significant contribution to the transformation and future success of Channel Life.

On 26 February 2004, PSG announced a BEE strategy at PSG level, which was approved at a shareholder meeting on 22 April 2004.

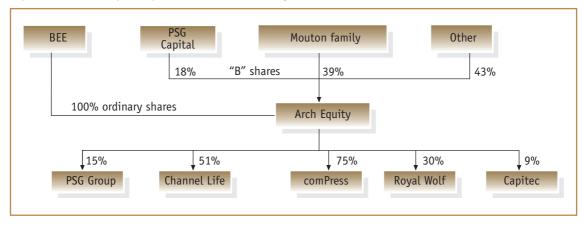
Desmond Lockey is the controlling shareholder in Arch Equity (Pty) Ltd, the vehicle through which the transactions will be done.

Arch Equity will be defined as a "black company", meaning a company that is more than 50% owned and controlled by black people.

The board of directors of Arch Equity are:

- Independent black chairperson Nomazizi Mtshotshisa
- Independent black non-executive director Japie Moropa
- Chief executive officer Desmond Lockey
- Executive director Piet Mouton
- Non-executive director Jannie Mouton

#### Capital structure after private placement and initial dealings



#### DIVIDENDS

PSG Group has now completed the payout of special dividends. Going forward it is our intention to declare an interim and final dividend in aggregate approximately 30% of headline earnings.

#### CORPORATE GOVERNANCE

We support the furtherance of proper corporate governance and have established risk management committees under the leadership of Dr Van Zyl Smit at the key operating subsidiary level.

The board has resolved that PSG Group will be managed by myself as executive chairman (and I no longer serve as CEO) with an executive committee consisting of executive directors Chris Otto and Jaap du Toit and chief financial officer Attie Swanepoel.

I believe that a non-executive director owns shares in PSG to align his interest with yours. The directors bought an additional 7,4 million shares in the market in the past year and collectively own 27,1% of PSG.

"Charlie and I love such honest-to-God ownership. After all, who ever washes a rental car?" Berkshire Hathaway — Chairman's letter 2004.

#### **PROSPECTS**

Shareholders are cautioned that, following the unbundling of Capitec and payment of special dividends, next year's results will not be comparable with the group's results for the year ended 29 February 2004. The new focus of the PSG Group, with project growth, is the growth of its businesses, both organically and, where appropriate, by investment.

#### APPRECIATION

Finally, I would like to thank Dr Jacobus van Zyl Smit, who is chairing all our audit committees, and Poen Hoffman, who is in charge of all our remuneration committees, for their dedication in fulfilling their respective roles. I would also like to thank PSG management, staff and my colleagues on the board for their commitment and support throughout the past financial year, without which these results could not have been achieved.

Thanks also to our clients and shareholders for their valued support, which is so important to PSG's continued success.

Jannie Mouton

Stellenbosch 19 April 2004

#### OUR INVESTMENTS



#### PSG CAPITAL LIMITED - 91%

Investment banking and private equity

| Year-end 28 February                | 2004 | 2003* |
|-------------------------------------|------|-------|
| Headline earnings (Rm)              | 23,0 | 10,0  |
| Return on shareholders' funds (%)   | 38,4 | 30,8  |
| Headline earnings per share (cents) | 55,8 | 25,0  |
| Dividends per share (cents)         | 20,0 |       |
| NAV per share (cents)               | 156  | 139   |
| Number of employees                 | 397  | 378   |
| * Seven-month period                |      |       |

#### HIGHLIGHTS OF THE PAST YEAR

The past financial year was once again a tough one for the financial services industry. The volatility of the rand played a major role in a number of the PSG Capital business units not achieving their respective budgets.

It was also a year of consolidating the strategy and business of PSG Capital having regard to its origins, largely ex PSG Investment Bank. The basis for future growth has now been established.

PSG Capital, as a group, had a successful year increasing its headline earnings to R23 million. This is mainly attributable to management's concerted efforts to make use of every opportunity to generate profits. Of these profits Private Equity contributed R10,1 million, Corporate Finance R1,8 million and Centre & Finance R1,1 million.

#### OUR FOCUS

PSG Capital continues to focus on investment banking (including alternative investments) and private equity.

#### OUR BUSINESS

Private Equity supported by Corporate Finance

#### Team

Pierre Malan (Stellenbosch) and Jannie Grobbelaar (Johannesburg) – team leaders Johan Holtzhausen, Christoff Hamman, Ben van der Westhuizen, Gerhard Swart, Barry Groenewald

#### Services

- Proprietary Investments focus is on smaller to midsize companies
- Corporate advice/JSE sponsorship/Altx listings
- Structured products
- Empowerment structuring and advice

Our *Private Equity* investments are also expected to contribute substantially to our growth in the coming years. We will continue to seek and invest in high cash positive companies that can give us superior returns in the medium to long term. A few of the private equity achievements include:

- An investment of R728 000 in Axon Financial Services, a company that specialises in scrip lending, for a 25% equity stake.
- An investment of R5,8 million in Petra Mining for a 20% equity stake.
- Cullinan Industrial Porcelain maintained its strong contribution to PSG Capital's bottom line and accounted for headline earnings of R5,5 million.
- An investment of R10,4 million in *Algoa Insurance Company* for a 60% shareholding. This transaction, in partnership with management and an empowerment partner, will become formal on 28 April 2004.
- A proposed investment of R14 million in "B" ordinary shares in Arch Equity (Pty) Ltd, the BEE investment company of Desmond Lockey.

#### PSG Treasury Outsourcing (Proprietary) Limited (100%)

Trevor Hayter - CEO

PSG Treasury Outsourcing manages corporates' foreign exchange risk on a mandate basis through the application of uniquely developed systems. It is concentrating on generating annuity income.

#### PSG Trade Finance (Proprietary) Limited (66,7%)

Eric Finaughty - CEO

PSG Trade Finance focuses on acting as an intermediary to large and midsize corporates that require trade finance. An exclusive arrangement with China Construction Bank allows PSG Trade Finance to place significant amounts of debt facilities with them. The emphasis remains to increase volumes at acceptable margins.

#### Cullinan Industrial Porcelain (Proprietary) Limited (100%)

Mike Ralston - CEO

Cullinan is currently the sole manufacturer of porcelain insulators of its type in the Southern Hemisphere. The various products are used in both the telecommunication industry and electricity reticulation. Cullinan currently supplies both the local and growing export markets.

#### ALTERNATIVE ASSET MANAGEMENT

#### PSG Capital Quantitative (Proprietary) Limited (78%)

Derick Burger - CEO

#### **Achievements**

- PSG Capital Quantitative (Pty) Ltd paid its maiden dividend.
- Launch of, and trading for, the PSG Capital Quant Fund during May 2004, resulting in additional brokerage income.
- Quant Fund's five-year growth in excess of 16% per annum.

#### PSG Absolute Investments (Proprietary) Limited (51%)

Jean-Pierre Matthews - CEO

This company specialises in the development, packaging and distribution of absolute return investment products. This includes alternative investment strategies as well as structured products.

#### Tanzanite Capital Limited

Jan Mouton - Managing Director

#### **Approach**

Tanzanite Capital Limited targets high absolute returns by using value investment, hedging and trading strategies.

#### Achievements

For the eleven months since inception, Tanzanite achieved an effective annualised return of 31,1% (after fees, before tax), whilst being on average 61,9% invested in cash.

#### • Diamond Capital Fund

James Henry - Operational Head

#### Approach

The Diamond Capital Fund is an offshore long/short fund based on fundamental research on stocks listed on the different stock exchanges in the United States of America.

#### Achievements

The fund has a 14% annualised US dollar return track record for three years, and remains optimistic about generating absolute returns regardless of global developed stock market conditions.

#### THE FUTURE

- Concentrate on strategies, business plans and budgets.
- Find replacement income for banking assets turned to cash.
- Develop annuity income target 70%.
- Strengthen capital base.



#### CHANNEL LIFE LIMITED - 89%

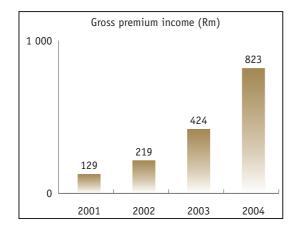
Life assurance and employee benefits in southern Africa

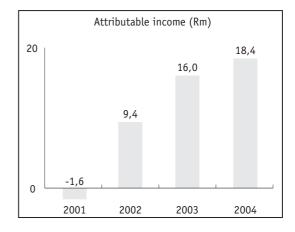
| Year-end 28 February                | 2004 | 2003 | 2002 |
|-------------------------------------|------|------|------|
| Headline earnings (Rm)              | 19,8 | 20,1 | 14,1 |
| Dividend (Rm)                       | 8,0  | 8,0  | 5,6  |
| Return on shareholders' funds (%)   | 17,9 | 19,2 | 14,1 |
| Number of shares in issue (million) | 176  | 174  | 180  |
| Number of employees                 | 198  | 184  | 204  |

#### BACKGROUND

Channel Life is a niche life assuror that participates (and competes) in the large and influential life assurance industry of South Africa. Unlike other companies within PSG, Channel Life's roots go back many years to the late sixties when a small group of entrepreneurs decided to establish the then Anchor Life. PSG acquired Anchor Life in 1997, and late in the year 2000 it was decided that Anchor should become part of the Channel Group, hence the change in name to Channel Life. This is the third annual report on the fully re-engineered Channel Life.

South Africa's life assurance industry is in a state of flux, with premium income in 2003 down 6% from the previous year. Some of the best known brands in the industry had to report reductions in revenue and profits. One or two of the medium-sized players had to be supported by special capital injections of their shareholders. It was not an easy year for life offices, to say the least.





#### HIGHLIGHTS OF THE PAST YEAR

Against this background, it is indeed a pleasure to report that Channel Life held its own in the reporting year. Here are some of the financial highlights:

- Assets under administration increased from R739 million to R1 284 million.
- Headline earnings remained constant at the R20 million mark.
- Attributable earnings increased by 15% to R18,4 million.
- Premium income increased by 94% from R424 million to R823 million.
- Management expenses increased by only 2% from R84 million to R86 million.
- The ratio of expenses to premium income reduced from 19,7% to 10,4%, and is now in line with that of medium to large-sized life offices.
- Commission as a percentage of premium income at 5,2% is below the industry average of 6,0%.
- Policy lapses in the year averaged 11,4% of the in-force policy book, well below last year's figure of 16,0%.
- All subsidiaries recorded profits, with Namibia continuing to perform excellently.
- Average return on assets increased from 11,0% to 15,3%.

We are indeed satisfied with the results, although we are somewhat disappointed with the fact that we could not report a comparable increase in headline earnings. The primary reason for the lack of profit growth has been a disappointing performance in South Africa in terms of recurring premium new business sales.

Channel's focus in the year ahead will be on increasing recurring premium business in South Africa. However, we are cautious not to take on new business at any cost. Nor are we prepared to compromise on quality. We have to date refrained from getting involved with opportunities that are doubtful in terms of the quality of business written. That principle will not be sacrificed. However, there are new business opportunities that have sound foundations, and the challenge will be to home in on those opportunities in the months to come.

#### BLACK ECONOMIC EMPOWERMENT

Channel's recently acquired BEE credentials, brought about by a significant investment made by Desmond Lockey, are bound to open many doors for Channel Life. As a member of the financial services industry, we aspire to be a leader in terms of the Financial Sector Charter Scorecard. This is possible without any compromises or reduction in standards, given our nimble positioning and entrepreneurial culture. The fact that Desmond Lockey and PSG have a close working relationship is clearly an added advantage. Every effort will be made to optimise Channel's BEE credentials in an industry that is certain to struggle to transform in reasonable time.

#### PEOPLE

Channel employs a total of 198 people, of which 80 reside in Windhoek, Namibia. A similar number works at the life office in Johannesburg. Nearly 44% of these are people of colour, the majority (64%) are females and some 90% have matric or higher qualification. A successful Channel employee is a person that portrays the company's unique AIRxQE culture, which we believe will become a strong and definitive competitive advantage in the life assurance industry in years to come.

#### THE WAY FORWARD

During the last three years we have aspired to become a smart and nimble life office. To a certain extent this objective has been met, and we are looking forward to new challenges. In future, we will be working even smarter in order to have Channel's new generation type image fully embedded. We aspire to do things differently in an old, established and mostly stagnant industry. This means that we wish to become a top ten life office in South Africa by 2007, with headline earnings more than double the current figure.



#### **PSG Investment Services**

#### PSG INVESTMENT SERVICES (PTY) LIMITED - 98%

Financial advice, funds management and stockbroking

| Year-end 28 February                | 2004 | 2003 | 2002 |
|-------------------------------------|------|------|------|
| Headline earnings (Rm)              | 11,5 | 2,1  | 10,7 |
| Return on shareholders' funds (%)   | 11,4 | 5,2  | 24,2 |
| Assets under administration (Rbn)   | 16,8 | 8,8  | 7,2  |
| Number of shares in issue (million) | 180  | 95   | 95   |
| Number of employees                 | 254  | 194  | 186  |
|                                     |      |      |      |

PSG Investment Services (Pty) Ltd ("PSGIS's") main investments comprise:

- PSG Konsult Limited (85%) independent financial planning and distribution services company
- PSG Online Holdings Limited (100%) stockbroking and investor education
- PSG Fund Management (100%) local and offshore asset management
- mCubed Holdings Limited (21%) multi-fund manager

With effect from the beginning of 1 March 2004, PSGIS has been separated into four separate standalone companies, each with its own board of directors, CEO and business plan, reporting directly to PSG Group. This reorganisation was implemented in order to streamline the management structures and in order to integrate the various Appleton businesses into PSGIS's existing structures.

#### PSG KONSULT LIMITED - 85%

Independent financial planning and distribution services
Willem Theron – CEO

#### HIGHLIGHTS

Much time and energy went into merging PSGIS's and Appleton's Wealth Management businesses with Konsult during the latter part of the year. Notwithstanding this and despite the fact that markets have not been conducive to good business for a fifth year in a row, the company succeeded in achieving its growth targets. Acquisitions of a number of short-term businesses will ensure an increase in recurring income. Relations with product suppliers have also been strengthened. This has already resulted in the rolling-out of white labelled short-term and investment products. All necessary preparations for licensing with the Financial Services Board in terms of the Financial Advisory and Intermediary Services Act have been finalised. The application was lodged in March, well ahead of the closing date of 1 July 2004.

#### PEOPLE

The PSG Konsult business is now one of the largest independent financial planning and advisory businesses in South Africa and operates throughout the country via its 89 branch offices and employs 165 financial planners and stockbrokers.

The focus on providing the best independent financial advice has led to an increased focus on support to our financial planners and stockbrokers. Therefore three regional operational officers and a specialist in training and products have been appointed on a full-time basis to further empower our marketing staff and to ensure the highest standards of products and advice.

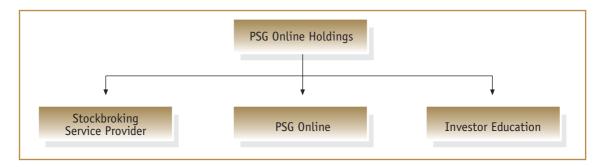
#### THE WAY FORWARD

We believe that the "new" PSG Konsult is now well placed to meet the challenges for the year ahead. An additional 5% shareholding will be made available to staff and associates early in 2004. The capital gained by this will be utilised to expand our short-term and investment portfolios. New investment solutions, similar to the recently launched balanced fund, will be given top priority, especially with regard to investments in foreign portfolios. Special attention will also be given to expanding the professional client bases for financial planners. The company has already adopted the Financial Services Charter and will actively strive to start implementing the principles thereof.

#### PSG ONLINE HOLDINGS LIMITED - 100%

Stockbroking and investor education Charles Chapman – CEO

#### OUR STRUCTURE



#### HIGHLIGHTS

#### Stockbroking service provider

The past year was our start-up year as a stockbroking service provider. PSG Konsult is the largest of our current eighteen Financial Services Board approved clients.

#### **PSG Online**

PSG Online's client base grew by 22% with an increase of 25% in revenue.

#### **Investor education**

During the past year we strengthened our distribution network through joint ventures. An example of this is eDegree.

#### PEOPLE

We have an experienced management team consisting of Kerstin Jatho, Janine McCann and Shaun van den Berg.

#### THE WAY FORWARD

#### Stockbroking service provider

Online Securities Limited will be the company going forward that will provide the stockbroking community with execution, settlement, finance, corporate actions and reporting at affordable rates.

#### **PSG Online**

PSG Online remains a strong brand in online stockbroking, and we intend improving on the superior electronic offering.

#### Investor education

The focus of Investor Education will change to also include an electronic offering that can be subscribed to on a monthly basis. We are in the process of obtaining a FASSET accreditation for our course.

#### PSG FUND MANAGEMENT - 100%

Local and offshore asset management

Dawie Klopper – CEO

#### HIGHLIGHTS

The past financial year has been a challenging year for PSG Fund Management ("PSGFM") as they had the tough task of restructuring and disposing of certain of the non-core businesses inherited following the conclusion of the Appleton transaction. The following non-core businesses were successfully disposed of during the year under review: Appleton International (London) and Appleton Capital Management (Dublin) hedge fund businesses as well as Appleton's institutional asset management business. Transactions to restructure PSGFM are now complete and we look forward to a year where we can concentrate our efforts in growing our asset management business in South Africa and Guernsey. Capitus once again had an excellent year with sales surpassing our expectations.

PSG Fund Management's core business components include:

- Asset management (local and offshore)
- Manco (local unit trust management company)
- Capitus (specialised investment product)

In respect of the 2003 calendar year, we received three Standard & Poor's awards:

- The PSG Growth Fund was voted best fund in the Equity Growth Sector over a one-year period on a relative risk-adjusted basis.
- The Appleton Managed Flexible Fund was voted best fund in the Domestic Flexible Asset Allocation category over a three-year period on a relative risk-adjusted basis.
- The PSG Global Growth Fund (Guernsey) was voted best fund in the category Asset Allocation Global Dynamic over a five-year period.

#### PEOPLE

The restructuring of PSG Fund Management has meant that a number of people were unfortunately retrenched during the year. The team is small but highly committed to providing unique solutions to our selected target market.

#### THE WAY FORWARD

- We plan to grow our assets under management by providing asset management solutions to our target
  market. The independent financial advisory ("IFA") market needs asset management solutions in order for
  them to cope with the requirements of the new Financial and Advisory Intermediary Services Act (FAIS Act).
   PSG Fund Management is in a unique position to provide the necessary solutions to the IFA market through
  strategic partnerships and our unique quantitative and qualitative processes. These solutions will be multimanager driven. The PSG Balanced Fund is a prime example of such a solution.
- Our management companies, locally and abroad, will also continue to use their licences to provide solutions
  to those IFAs capable of doing their own asset management or those who require unique solutions on a unit
  trust level.
- Capitus will continue to structure new products, staying one step ahead of the market.
- We plan to introduce a local PSG fund of hedge funds as soon as the Financial Services Board has sorted out the regulatory matters surrounding this "new" absolute return asset class.

The result of these strategic priorities and relationships will be the creation of a highly successful niche asset management company capable of adjusting rapidly to an ever-changing environment.



#### m C U B E D H O L D I N G S L I M I T E D - 21%

Multi-manager and provider of risk-targeted investment solutions John Storey – CEO

mCubed Holdings Limited ("mCubed") is a premier provider of risk-targeted investment solutions for institutional and individual investors, and South Africa's largest independent multi-manager. mCubed administers more than 200 000 client records with in excess of R61 billion in third-party assets. The group has offices nationwide, in the UK and in Guernsey. mCubed's core business components include:

- Institutional multi-manager asset management
- Wealth management
- Specialised investments, lending and treasury

#### HIGHLIGHTS

#### • Cost cuts and restructure result in Wealth Management business turnaround

The challenging local and international investment market conditions that impacted negatively on our 2003 results followed us into the early part of 2004, necessitating remedial action which mainly impacted our Wealth Management and supporting businesses. After a rigorous strategic analysis of the entire business, the focus turned to margins and costs. We withdrew from certain low-margin business lines, and streamlined and refocused the Wealth Management and supporting areas, cutting their staff complement by nearly a third. By year-end, the positive impact of the restructure and attendant cost savings, together with improved market conditions, resulted in the meaningful turnaround of the Wealth Management business.

#### BEE process results in Momentum offer

For some time, the mCubed board has been seeking to implement a mutually beneficial black economic empowerment ("BEE") initiative. As part of this process, an offer was received from Momentum to buy certain of the mCubed asset management businesses, subject to certain suspensive conditions, for a purchase consideration of R175 million. One of these conditions was that the parties should finalise agreements and negotiations to agree certain post-implementation working relationships. mCubed, to a large extent, operates as an integrated entity and the additional value of synergies and scale generated for mCubed from the combined businesses are substantial. The parties could not agree, inter alia, on the extent and the value of certain post-implementation contractual arrangements and the mCubed board therefore declined the Momentum offer.

#### STAFF

The restructure of the Wealth Management business in early 2004 (together with natural attrition) has resulted in a 16% reduction in the group's total staff complement (from 340 to 286).

#### PROSPECTS GOING FORWARD

#### BEE remains a priority

mCubed has returned to its prior stated objective of implementing an empowerment strategy, whereby a value-adding shareholder would obtain a meaningful interest in the company.

Cost containment and relationship building remain key group focus areas.



#### CAPITEC BANK HOLDINGS LIMITED

Retail banking for the lower income groups in South Africa

| Year-end 28 February   | 2004  | %    | 2003  |  |  |  |
|--|-------|------|-------|--|--|--|
| Earnings (Rm) <sup>1</sup>   | 45    | 51   | 30    |  |  |  |
| Headline earnings per share (cents)  | 70,2  | 53   | 46,0  |  |  |  |
| Dividend per share (cents)   | 20,0  | 5    | 19,0  |  |  |  |
| Shareholders' funds (Rm)   | 428   | 11   | 386   |  |  |  |
| Market capitalisation (Rm)   | 398   | 143  | 164   |  |  |  |
| Loans advanced (Rm) <sup>2</sup>   | 1 904 | 29   | 1 477 |  |  |  |
| Bad debt (%) <sup>2</sup>  | 1,4   | (46) | 2,6   |  |  |  |
| 1 PSG Group only consolidated nine months of these results. 2 Excludes Namibia and Botswana subsidiaries sold in 2003. |       |      |       |  |  |  |

#### A PROFIT MARGIN OF 2,4% (2003: 2,0%)

All Capitec Bank's profits for the year are derived from short-term loans. They increased their turnover to R1,9 billion, an increase of 29% over 2003. Their profit is equal to 2,4% of turnover. Much remains to be done before they can report a decent return on capital of more than 20%.

#### THE NETWORK EFFECT

On Sunday, 22 February 2004, the Capitec branch in Idutywa was converted to a full Capitec Bank branch. This is Capitec's 148th bank branch. Since May 2003 they have been converting ten to fifteen branches a month and they plan to have over 200 bank branches throughout South Africa by July 2004. It is not possible to do retail banking out of a single branch. Banking has become an example of the network effect, and Capitec Bank has established a national network.

#### MANAGING LIQUIDITY CAUTIOUSLY

Since year-end Capitec Bank has signed an agreement with Futuregrowth for funding of R50 million for five years, half of which is guaranteed by USAid. In a big bank this would be a small and routine transaction. For Capitec Bank it was an exciting first. They are slowly overcoming the legacy of the small bank crisis of two years ago, which prevented them from obtaining term funding. At year-end they had R160 million in cash.

#### DO AFFORDABLE BANK PRODUCTS EXIST?

The mass market is the market for basic, affordable bank products. Capitec Bank's savings accounts have the lowest cost and pay the highest interest rates in South Africa. An ATM withdrawal costs only R2, and they pay 10% interest on savings accounts with a maximum balance of R25 000. Their debit card, which carries the Maestro mark from MasterCard, gives customers access to all Saswitch ATMs. At Capitec Bank a debit order costs only R2. They have few products, but those they have are the best and cheapest of their kind.

# stock exchange performance

| Year-end 28 February                 | 2004   | 2003    | 2002    | 2001    | 2000    | 1999    | 1998    | 1997   | 1996   |
|--------------------------------------|--------|---------|---------|---------|---------|---------|---------|--------|--------|
| Market price (cents)                 |        |         |         |         |         |         |         |        |        |
| – High for the year                  | 520    | 650     | 885     | 986     | 1 585   | 1 900   | 1 550   | 510    | 300    |
| <ul> <li>Low for the year</li> </ul> | 255    | 375     | 440     | 527     | 800     | 495     | 445     | 210    | 20     |
| <ul> <li>Closing price</li> </ul>    | 385*   | 520     | 476     | 660     | 1 000   | 1 170   | 1 530   | 470    | 225    |
| – Average                            | 460    | 512     | 675     | 685     | 1 114   | 1 172   | 966     | 401    | 78     |
| Closing price/earnings               | 5,3    | 7,4     | 3,4     | 4,4     | 8,3     | 13,6    | 32,3    | 17,9   | 16,4   |
| Volume of shares                     |        |         |         |         |         |         |         |        |        |
| traded (000)                         | 56 204 | 42 636  | 47 775  | 49 009  | 45 265  | 30 219  | 23 443  | 14 120 | 22 210 |
| Value of shares                      |        |         |         |         |         |         |         |        |        |
| traded (R000) 2                      | 58 285 | 218 168 | 322 493 | 335 512 | 504 273 | 354 050 | 226 564 | 56 557 | 17 238 |
| Volume/weighted                      |        |         |         |         |         |         |         |        |        |
| average shares (%)                   | 50,3   | 35,5    | 38,5    | 36,8    | 33,1    | 37,1    | 32,2    | 36,7   | 101,8  |

<sup>\*</sup> After special distribution of 200 cents per share and unbundling of Capitec Bank

#### our track record

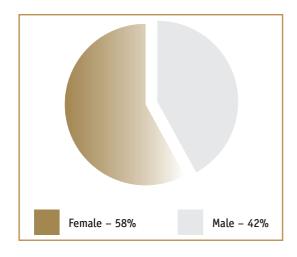
| Year-end 28 February                 | 2004    | 2003    | 2002    | 2001    | 2000    | 1999   | 1998   | 1997   | 1996   |
|--------------------------------------|---------|---------|---------|---------|---------|--------|--------|--------|--------|
| Headline earnings                    |         |         |         |         |         |        |        |        |        |
| per share (cents)                    | 72,6    | 70,7    | 141,0   | 150,3   | 120,6   | 85,9   | 47,3   | 25,5   | 14,4   |
| Headline earnings                    |         |         |         |         |         |        |        |        |        |
| (R000)                               | 81 121  | 84 824  | 175 152 | 200 211 | 164 745 | 82 031 | 34 467 | 10 105 | 3 133  |
| Distribution per                     |         |         |         |         |         |        |        |        |        |
| share (cents)                        |         |         |         |         |         |        |        |        |        |
| - Normal                             |         | 20      | 50      | 45      | 36      | 25     |        |        |        |
| – Special                            | 100     | 200     |         |         |         |        |        |        |        |
| Ordinary shareholders                | s'      |         |         |         |         |        |        |        |        |
| funds (Rm)                           | 332     | 993     | 1 218   | 1 141   | 1 085   | 638    | 535    | 78     | 7      |
| Net worth per                        |         |         |         |         |         |        |        |        |        |
| share (cents)                        | 316     | 828     | 1 015   | 899     | 778     | 669    | 617    | 147    | 34     |
| ROE (%)                              | 12,2    | 7,7     | 14,9    | 18,0    | 19,1    | 14,0   | 11,3   | 23,7   | 42,6   |
| Total assets (Rm)                    | 2 380   | 2 594   | 4 477   | 3 416   | 3 474   | 2 543  | 1 258  | 233    | 25     |
| Market                               |         |         |         |         |         |        |        |        |        |
| capitalisation (Rm)                  | 404     | 624     | 571     | 838     | 1 395   | 1 117  | 1 172  | 249    | 49     |
| Number of                            |         |         |         |         |         |        |        |        |        |
| shares (000)                         |         |         |         |         |         |        |        |        |        |
| – Issued                             | 105 000 | 120 000 | 120 000 | 126 900 | 139 500 | 95 445 | 86 611 | 52 930 | 21 818 |
| <ul> <li>Weighted average</li> </ul> | 111 700 | 120 000 | 124 204 | 133 200 | 136 613 | 95 445 | 72 869 | 39 588 | 21 818 |

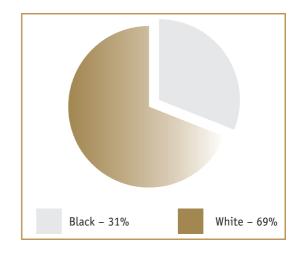


# group employee statistics

# as at 29 February 2004

|   | Number | %  |  |
|---|--------|----|--|
| GENDER  |        |    |  |
| Female  | 301    | 58 |  |
| Male  | 222    | 42 |  |
| RACE  |        |    |  |
| Black   | 162    | 31 |  |
| White   | 361    | 69 |  |
| EDUCATION   |        |    |  |
| Up to grade 11                                    | 53     | 10 |  |
| Grade 12  | 163    | 31 |  |
| Post-grade 12 (e.g. diploma/certificate)          | 141    | 27 |  |
| University degree                                 | 86     | 17 |  |
| Postgraduate degree or professional qualification | 80     | 15 |  |
| HIERARCHY   |        |    |  |
| Executive directors (including CEOs and MDs)      | 48     | 9  |  |
| Executive management                              | 58     | 11 |  |
| Operational                                       | 242    | 46 |  |
| Support   | 175    | 34 |  |
| Total number of employees                         | 523    |    |  |
|   |        |    |  |







# value added statement

#### for the year ended 29 February 2004

|   | 200     | 04  | 2003      | 3    |
|---|---------|-----|-----------|------|
|   | R000    | %   | R000      | %    |
| VALUE ADDED                                     |         |     |           |      |
| Net interest income                             | 316 308 | 48  | 377 705   | 53   |
| Investment income                               | 32 158  | 5   | 20 796    | 3    |
| Other operating income                          | 313 638 | 47  | 317 575   | 44   |
|   | 662 104 | 100 | 716 076   | 100  |
| Net operating expenses                          | 269 033 | 41  | 219 908   | 31   |
|   | 393 071 | 59  | 496 168   | 69   |
| VALUE ALLOCATED                                 |         |     |           |      |
| To employees Salaries, wages and other benefits | 223 901 | 57  | 242 654   | 49   |
| To providers of capital                         | 29 065  | 7   | 219 981   | 44   |
| Interest on loans                               | 3 670   | 1   | 27 162    | 5    |
| Dividends – own shareholders                    | 23 018  | 6   | 39 600    | 8    |
| <ul> <li>outside shareholders</li> </ul>        | 2 377   | 0   | 153 219   | 31   |
| To government                                   | 21 771  | 6   | 42 902    | 9    |
| Normal taxation                                 | 11 845  | 3   | 26 781    | 5    |
| Value added tax                                 | 3 515   | 1   | 10 441    | 2    |
| Financial services levies                       | 736     | 0   | 519       | 0    |
| Regional services council levies                | 1 992   | 1   | 2 410     | 1    |
| Stamp duties                                    | 3 683   | 1   | 2 751     | 1    |
| To expansion and growth                         | 118 334 | 30  | (9 369)   | (2)  |
| Depreciation                                    | 34 909  | 9   | 47 261    | 10   |
| Retained income – own shareholders              | 65 341  | 17  | 48 938    | 10   |
| <ul> <li>outside shareholders</li> </ul>        | 18 084  | 4   | (105 568) | (22) |
|   | 393 071 | 100 | 496 168   | 100  |

#### corporate governance

The PSG Group is committed to the principles of transparency, integrity and accountability as advocated in the King II Report on Corporate Governance. Accordingly PSG Group's corporate governance policies have in all respects been appropriately applied during the period under review.

The group's major subsidiaries are similarly committed having, inter alia, their own audit, risk and remuneration committees.

#### **BOARD OF DIRECTORS**

Details of PSG Group's directors are provided on the inside front cover of this annual report.

The board met six times during the past year and had close to a 100% attendance. Only at one meeting Dr J van Zyl Smit was unable to attend due to unforeseen circumstances. The board comprises three executive directors and five independent non-executive directors.

Executive directors do not have service contracts and may not be appointed for a period exceeding five years. Where appropriate, the chief executives and executive directors of subsidiary companies have entered into service contracts and/or restraints of trade with that subsidiary.

PSG Group is a financial services holding company with no day-to-day operations and has not filled the office of chief executive officer. There is a clear division of responsibilities at board level to ensure a balance of power and authority, such that no one individual has unfettered powers of decision making. Mr JF Mouton fills the role of executive chairman.

The board's key roles and responsibilities are:

- Promoting the interests of shareholders
- Ultimate accountability and responsibility for the performance and affairs of the company
- Retaining full and effective control

The board has appointed the following committees to assist it in the performance of its duties:

- Remuneration committee
- Audit and risk committee

#### REMUNERATION COMMITTEE

The remuneration committee comprises Mr J Hoffman, BA LLB (chairman), and all the non-executive directors, being Messrs L van A Bellingan, PE Burton, MJ Jooste, D Lockey and Dr J van Zyl Smit. The committee met once during the past year and all the members were present.

The committee is chaired by an independent non-executive. Each major group subsidiary has its own remuneration committee chaired by the same independent non-executive.

This committee operates according to a board-approved charter and is primarily responsible for overseeing the remuneration and incentives of the executive directors as well as providing strategic guidance to the other remuneration committees in the group. It takes cognisance of both local and international best remuneration practices in order to ensure that such total remuneration is fair and reasonable to both the employee and the company.

#### AUDIT AND RISK COMMITTEE

The audit and risk committee comprises Dr J van Zyl Smit (chairman), Messrs L van A Bellingan and JA Swanepoel.

The committee met twice during the past year and had a 100% attendance.

The committee is chaired by an independent non-executive director. Each major group subsidiary has its own audit and risk committees and all audit committees are chaired by the same independent non-executive director.

The committee ensures that there is appropriate independence relating to services provided by the external auditors. A policy has been adopted as to which services are permissible. The committee is satisfied that the independence of the external auditors is not compromised by the present scale of non-audit fees paid to them.

#### EXECUTIVE DIRECTORS' REMUNERATION

The remuneration of the executive directors of PSG Group is dealt with in the directors' report.

#### RISK MANAGEMENT AND INTERNAL CONTROL

The board acknowledges that it is accountable for the process of risk management and the system of internal control of the group.

The group operates in a highly regulated environment. Compliance officers have been appointed at each of the group's key operating subsidiary levels for ensuring adherence to the various Acts and Codes that govern the day-to-day operations.

Each group company has its own board of directors responsible for the management, including risk management and internal control, of that company and its business. Detailed risk management plans were implemented during the course of the year, thereby ensuring that all significant business risks, including operational risk, are identified and appropriately managed.

A consolidated risk management report has been compiled at PSG Group level and, in doing so, has provided the group with valuable input regarding managing risk within our group of companies.

The group audit and risk committee assists the board in discharging the responsibilities and monitors the advice given by the other operating companies' audit committees to the respective boards.

#### INTERNAL AUDIT

On the recommendation of the audit and risk committee the board has decided not to establish an internal audit function. The committee's recommendation is based on the fact that PSG Group is an investment holding company and internal audit functions have been established, where necessary, throughout the PSG Group. These functions are well formalised and any major issues are referred to PSG Group audit and risk committee.

#### SUSTAINABILITY

#### Stakeholder relations

PSG Group subscribes to the principles of objective, honest, timeous, balanced, relevant and understandable communication of financial and non-financial information to stakeholders.

The group acknowledges the task and responsibility of regulators, and our relationships with them are maintained in a businesslike manner – frank, open and with mutual respect.

#### Safety, health and environment

PSG Group is committed to ensuring that employees work in a safe, healthy and clean environment. Our activities do not have an adverse effect on the environment.

Of growing importance is the impact of HIV/Aids on the workforce and the South African economy in general. The operating companies are in the process of implementing their strategies in this regard.

#### corporate governance continued

#### Social responsibility

PSG Group has established a chairman's fund, which is funded by PSG Group, to co-ordinate its social responsibility affairs. The areas of endeavour are socio-economic, the youth and education in a wide sense. The long-term aim is to make a contribution to the advancement of stability in South Africa.

#### **Human resources**

PSG Group regards its people as one of the most important elements of its business. It is therefore important to make the best use of the human capital we have available.

All employees are encouraged and motivated to better themselves through training and study. Training programmes initiated by companies in the group are regarded as an essential element of PSG Group's investment in human capital.

#### **Employee participation**

In order to retain and attract entrepreneurs, the group has a philosophy of encouraging management and key employees in the group to acquire a meaningful interest in the group and in its underlying businesses. A significant percentage of employees are shareholders in the company, participants in the share incentive schemes and shareholders in subsidiary companies. Employees are co-owners of the business and are treated as such with transparent communication a priority.

#### **Employment equity**

The group is committed to being a new South Africa company and is representative of all the people in South Africa. PSG Group subscribes to the principles of equal opportunity and employment equity. Group companies have set their own targets and specific action plans whilst PSG Group has instituted a tertiary bursary programme for disadvantaged students.

#### **Ethics**

PSG Group's code of ethics commits the group to maintaining high ethical and moral codes of conduct in our professional and social dealings. This is ingrained in the culture of the group.

#### Products and product development

PSG Group acts as investor for own account, as financier and finance conduit for the group. Group companies develop their own specialist product range such as insurance, investment, broking, multi-management, financial training, asset management and investor support products.

The group also provides legal, financial and regulatory support and advice to listed and to non-listed clients.

#### Distribution

In the main, each company has its own distribution channel. These channels are based on one to one to many, internet, or professional intermediary network according to its products and client profile.

A meaningful volume of cross-selling into the various client bases is already taking place and continues to be a priority for growth.

#### **Financial Services Charter**

The group endorses the Financial Services Charter and, in order to comply with the Charter, enjoys the attention of senior management in the group.



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#### approval of annual financial statements

The directors are responsible for the maintenance of adequate accounting records and to prepare annual financial statements that fairly represent the state of affairs and the results of the group. The external auditors are responsible for independently auditing and reporting on the fair presentation of these annual financial statements. Management fulfils this responsibility primarily by establishing and maintaining accounting systems and practices adequately supported by internal accounting controls. Such controls provide assurance that the group's assets are safeguarded, that transactions are executed in accordance with management's authorisations and that the financial records are reliable. The annual financial statements are prepared in accordance with South African Statements of Generally Accepted Accounting Practice and incorporate full and reasonable disclosure. Appropriate and recognised accounting policies are consistently applied.

The audit committee of the group meets regularly with the external auditors as well as senior management, to evaluate matters concerning accounting policies, internal control, auditing and financial reporting. The external auditors have unrestricted access to all records, assets and personnel as well as to the audit committee.

The financial statements are prepared on the going concern basis, since the directors have every reason to believe that the group has adequate resources to continue for the foreseeable future.

The financial statements set out on pages 26 to 61 were approved by the board of directors of PSG Group Limited and are signed on its behalf by:

JF Mouton

Chairman

CA Otto

Director

19 April 2004 Stellenbosch



#### report of the independent auditors

#### To the members of PSG Group Limited

We have audited the annual financial statements and group annual financial statements of PSG Group Limited set out on pages 26 to 61 for the period ended 29 February 2004. These financial statements are the responsibility of the directors of the company. Our responsibility is to express an opinion on these financial statements based on our audit.

#### Scope

We conducted our audit in accordance with statements of South African Auditing Standards. Those standards require that we plan and perform the audit to obtain reasonable assurance that the financial statements are free of material misstatement. An audit includes:

- examining, on a test basis, evidence supporting the amounts and disclosures included in the financial statements;
- assessing the accounting principles used and significant estimates made by management; and
- evaluating the overall financial statement presentation.

We believe that our audit provides a reasonable basis for our opinion.

#### **Audit opinion**

In our opinion the financial statements fairly present, in all material respects, the financial position of the company and group at 29 February 2004 and the results of their operations, and cash flows for the year then ended in accordance with South African Statements of Generally Accepted Accounting Practice, and in the manner required by the Companies Act in South Africa.

PricewaterhouseCoopers Inc.

Registered Accountants and Auditors Chartered Accountants (SA)

Kircusterhause Coopers Inc.

19 April 2004 Cape Town

#### declaration by the company secretary

We declare that, to the best of our knowledge, the company has lodged with the Registrar all such returns as are required of a public company in terms of the Companies Act and that all such returns are true, correct and up to date.

PSG Corporate Services (Pty) Limited

Per JA Swanepoel

Company secretaries

19 April 2004

Stellenbosch



#### directors' report

#### **NATURE OF BUSINESS**

The company's subsidiaries and associated entities offer diversified financial services.

#### **OPERATING RESULTS**

The operating results and the state of affairs of the company and the group are fully set out in the attached income statements, balance sheets and notes thereto. The group's headline earnings attributable to shareholders amounted to R81,1 million (2003: R84,8 million).

#### **SHARE CAPITAL**

Details of the authorised and issued share capital appear in note 14 to the financial statements.

#### **DIVIDENDS**

Details of dividends appear in note 36 to the financial statements.

#### **SHARE INCENTIVE SCHEME**

The PSG Group Share Incentive Trust currently holds 1 786 390 PSG Group shares (2003: 5 660 990) and 591 019 Capitec Bank Holdings Limited shares (originated from the unbundling of Capitec) with a market value of R10,3 million (2003: R29,4 million), which have been allocated to participants at a total consideration of R5,1 million (2003: R29,0 million). Shares vest over a period of five years and at year-end none of the scheme shares have vested. No shares were allocated to participants during the year. The decrease in shares held is mainly as a result of the cancellation of the participation of group companies in the PSG Group Share Incentive Trust. The participation of Mr JF Mouton, a director of PSG Group, in this scheme is 1 338 615 PSG Group shares and 442 874 Capitec shares.

#### **DIRECTORATE**

The directors of the company at the date of this report appear on the inside front cover. Since the date of the previous report Mr D Lockey has been appointed as a director of the company. In terms of the company's articles of association, Mr D Lockey, being a new appointment to the board, retires as a director at the next annual general meeting but, being eligible, offers himself for re-election. Messrs L van A Bellingan and MJ Jooste retire by rotation, but being eligible, offer themselves for re-election.

#### **DIRECTORS' EMOLUMENTS**

The following directors' emoluments have been paid by the company and its subsidiaries for the year ended 29 February 2004:

| R000                           | Fees | Basic<br>salaries | Company contributions | Performance related <sup>1</sup> | Total<br>2004 | Total<br>2003 |
|--------------------------------|------|-------------------|-----------------------|----------------------------------|---------------|---------------|
| Executive                      |      |                   |                       |                                  |               |               |
| JF Mouton                      |      | 2 212             | 140                   | 1 500                            | 3 852         | 2 352         |
| J de V du Toit                 |      | 1 200             |                       | 750                              | 1 950         | 934           |
| CA Otto                        |      | 1 522             | 80                    | 750                              | 2 352         | 1 740         |
| Non-executive                  |      |                   |                       |                                  |               |               |
| L van A Bellingan              | 80   |                   |                       |                                  | 80            | 80            |
| PE Burton                      | 40   |                   |                       |                                  | 40            | 40            |
| MJ Jooste                      | 80   |                   |                       |                                  | 80            | 80            |
| D Lockey                       |      |                   |                       |                                  | n/a           | n/a           |
| Dr J van Zyl Smit <sup>2</sup> | 279  |                   |                       |                                  | 279           | n/a           |
| Retiring directors             |      |                   |                       |                                  |               | 40            |
|                                | 479  | 4 934             | 220                   | 3 000                            | 8 633         | 5 266         |

<sup>1</sup> Approved by remuneration committee on 19 April 2004 in respect of 2004 financial year.

<sup>2</sup> Includes R54 000 in respect of directors' fees and R144 000 as chairman of audit committees at subsidiary level.



#### SHAREHOLDING OF DIRECTORS

The shareholding of directors in the issued share capital of the company as at 29 February 2004 was as follows:

|                   |                |           |            | Tota         | ıl   | Tota         | al   |
|-------------------|----------------|-----------|------------|--------------|------|--------------|------|
|                   |                |           |            | shareholding |      | shareholding |      |
|                   | Beneficial     | Non-      | beneficial | 200          | 4    | 2003         |      |
|                   | Direct Indirec | ct Direct | Indirect   | Number       | %    | Number       | %    |
| L van A Bellingan |                |           | 220 000    | 220 000      | 0,2  | 220 000      | 0,2  |
| PE Burton         |                |           | 100 000    | 100 000      | 0,1  | _            | _    |
| J de V du Toit    |                |           | 2 720 000  | 2 720 000    | 2,6  | 1 220 000    | 1,0  |
| MJ Jooste         |                |           | 3 172 537  | 3 172 537    | 3,0  | 1 597 147    | 1,3  |
| D Lockey          |                |           | 19 700     | 19 700       | _    | n/a          | n/a  |
| JF Mouton         | 581 975        |           | 18 789 994 | 19 371 969   | 18,4 | 16 250 000   | 13,5 |
| CA Otto           | 100            |           | 1 960 362  | 1 960 462    | 1,9  | 1 780 862    | 1,5  |
| Dr J van Zyl Smit | 935 937        |           |            | 935 937      | 0,9  | n/a          | n/a  |
|                   | 1 518 012      |           | 26 982 593 | 28 500 605   | 27,1 | 21 068 009   | 17,5 |

No changes in shareholding between year-end and the date of this report.

#### **SUBSIDIARIES**

Details of the holding company's interest in subsidiaries are set out in Annexure A.

During the year the group has unbundled its interest in Capitec Bank Holdings Limited (refer note 34). The only significant addition was the acquisition of the remaining 69% shares in Appleton Limited, previously an associated company of the group (refer note 46).

#### SPECIAL RESOLUTIONS OF SUBSIDIARY COMPANIES

Details of special resolutions passed by subsidiaries during the year under review which are material to the group, are as follows:

#### **PSG Capital Limited**

Creation of 70 million cumulative redeemable "A" preference shares.

#### PSG Investment Services (Pty) Limited

Approval of the proposal to implement a scheme of arrangement between Appleton Limited and certain of its shareholders.

#### **EVENTS AFTER BALANCE SHEET DATE**

An empowerment consortium led by Desmond Lockey acquired a significant holding in Channel Life Limited.

PSG Group also announced an issue for cash of 10 million shares (using its treasury stock) to Arch Equity (Pty) Limited, a BEE company, of which Mr Lockey is the controlling shareholder. Full details of this transaction were mailed to shareholders for approval at a shareholders' meeting on 22 April 2004.

#### **SECRETARY**

The secretary of the company is PSG Corporate Services (Pty) Limited. The business and postal addresses are shown on the inside back cover.



#### accounting policies

#### BASIS OF PRESENTATION

The annual financial statements have been prepared on the historical cost basis in conformity with South African Statements of Generally Accepted Accounting Practice. These policies are consistent with those adopted in the previous year, except for the implementation of the new accounting statement AC133 (Financial Instruments: Recognition and Measurement) for the first time this year, as well as the consolidation of the share incentive scheme. Refer note 44 for the effect of these changes in accounting policies.

In accordance with AC133, the principles of the statement are applied prospectively and historical figures are not adjusted to the new basis of accounting. The cumulative effect on prior years is dealt with as an opening adjustment to retained earnings.

#### **GROUP FINANCIAL STATEMENTS**

The group annual financial statements comprise those of the company, its subsidiaries, associated companies and the PSG Group Share Incentive Trust.

#### **Subsidiaries**

Subsidiary undertakings, which are those companies in which the group, directly or indirectly, has an interest of more than one half of the voting rights or otherwise has power to exercise control over the operations, have been consolidated. Subsidiaries are consolidated from the date on which the effective control is transferred to the group and are no longer consolidated from the date of disposal. All intercompany transactions and balances between group companies have been eliminated. Investments by group companies in the policyholders' funds of assurance subsidiaries are however not eliminated.

#### **Associated companies**

Associated companies are those companies which are not subsidiaries and in which the group holds a long-term investment and exercises significant influence over their financial and operating policies. The results of associated companies are accounted for according to the equity method, based on their most recent audited financial statements or latest management information where the financial year-ends do not coincide.

Equity accounting involves recognising in the income statement the group's share of the associates' profit or loss for the year. Post-acquisition attributable income and movements in reserves since acquisition, less dividends, are added to the carrying value of these investments.

#### **FIXED ASSETS**

Fixed assets are stated at cost less accumulated depreciation.

Land is not depreciated. Depreciation on other fixed assets is calculated on the straight-line method at rates considered appropriate to reduce book values to estimated residual values over the useful lives of the assets, as follows:

Buildings
Motor vehicles
Plant
Office equipment
Computer equipment
3 years

#### **INTANGIBLE ASSETS**

Goodwill represents the excess of the cost of an acquisition over the fair value of the group's share of the net assets of the acquired subsidiary/associated company undertaking at the date of acquisition. Goodwill is reported in the balance sheet as an intangible asset and is amortised using the straight-line method over its estimated useful life.

Goodwill arising on major strategic acquisitions of the group to expand its product or geographical coverage is amortised over a maximum period of 20 years. For all other acquisitions, goodwill is generally amortised over a shorter period not exceeding five years.



The carrying amount of goodwill is reviewed annually and written down for permanent impairment where it is considered necessary.

Negative goodwill arises where the net assets of a subsidiary at the date of acquisition, fairly valued, exceed the cost of the acquisition. Negative goodwill – to the extent that it does not exceed the fair value of acquired non-monetary assets – is reported on the balance sheet net of other intangible assets and amortised over the estimated useful lives of the non-monetary assets. Other negative goodwill is taken directly to income.

Expenditure on acquired patents, trademarks and licences is capitalised and amortised using the straight-line method over their useful lives, generally over 20 years. The carrying amount of each intangible asset is reviewed annually and adjusted for impairment.

#### FOREIGN CURRENCY TRANSLATION

#### Foreign transactions

Transaction in foreign currencies are converted to South African rand at the rate of exchange ruling at the date of the transaction. Monetary assets and liabilities in foreign currencies are translated using rates of exchange ruling at the financial year-end. Foreign exchange trading positions, including spot and forward exchange contracts, are valued at current market rates taking maturity profiles into account. Resulting exchange differences are accounted for in net income.

#### Foreign operations and entities

Monetary assets and liabilities of subsidiaries, which are considered to be integrated foreign operations, are translated at rates of exchange ruling at the financial year-end. Income and expenditure of foreign operations are translated at the weighted average rate of exchange during the year. Exchange differences arising from the translation of integrated foreign operations are dealt with in the income statement in the year in which the difference occurs.

Assets and liabilities in subsidiaries, which are considered to be foreign entities, are translated into South African rand at middle closing rates of exchange ruling at the year-end. Income, expenditure and cash flow items are translated at the weighted average rates of exchange during the relevant financial year. Exchange differences arising on translation are taken to a non-distributable reserve.

When a foreign entity is sold, such exchange differences are transferred from non-distributable reserves to retained income.

#### FINANCIAL INSTRUMENTS

Financial instruments carried on the balance sheet include investments, receivables, loans and advances, investment and trading securities, cash and short-term funds, deposits and current accounts, trade creditors and borrowings. The particular recognition methods adopted are disclosed in the individual policy statements associated with each item.

The company and group are also parties to financial instruments that reduce exposure to fluctuations in foreign currency exchange and interest rates. These instruments, which mainly comprise foreign currency forward contracts and interest rate swap agreements, are not recognised in the financial statements on inception but subsequently reported at fair value. The purpose of these instruments is to reduce risk.

Disclosure about financial instruments to which the group is a party is provided in note 43 to the financial statements.

#### **INVESTMENTS**

#### Investments of assurance subsidiaries

Investments attributable to policyholders are classified as financial assets at fair value, through net income. Investments attributable to shareholders are treated in accordance with the appropriate classification as set out under other investments and trading securities. Gains and losses arising on remeasurement of investments are included in the income statement as investment gains or losses and are shown as attributable to shareholders' or policyholders' funds as appropriate.



#### accounting policies continued

#### Other investments and trading securities

The group's investments in debt or equity securities which do not meet the criteria for subsidiaries or associated companies are classified into one of the following categories: trading, held-to-maturity and available-for-sale. The classification is dependent on the purpose for which the investments were acquired. Management determines the classification of its investment at the time of purchase and re-evaluates such designation on a regular basis.

Investments that are acquired principally for the purpose of generating a profit from short-term fluctuations in price are classified as trading investments and included under trading securities. Investments with a fixed maturity that management has the intent and ability to hold to maturity are classified as held-to-maturity and included under other investments. Investments intended to be held for an indefinite period, which may be sold in response to needs for liquidity or changes in interest rates, are classified as available-for-sale and included under other investments.

Trading and available-for-sale investments are carried at fair value. Held-to-maturity investments are carried at amortised cost. The fair value of investments are based on quoted share prices for listed securities, or for unlisted securities, estimates based on applicable price-earnings or dividend yield ratios. Equity securities for which fair values cannot be measured reliably are recognised at cost less impairment. When securities classified as available-for-sale are sold or impaired, the accumulated fair value adjustments are included in the income statement. Purchases and sales of investments are recognised on the trade date, which is the date that the group commits to purchase or sell the asset.

#### **ACCOUNTS RECEIVABLE**

Trade receivables are carried at anticipated realisable values. An estimate is made for doubtful receivables based on a review of all outstanding amounts at the year-end. Bad debts are written off during the year in which they are identified.

#### LOANS AND ADVANCES

Advances are stated net of amounts for specific and general provisions. Specific provisions are made against identified doubtful advances. General provisions are maintained to cover potential losses which, although not specifically identified, may be present in any financial institution's portfolio of advances. The provisions created net of any recovery are included in net income.

Accrual of interest on advances is suspended when the recoverability of the advance becomes uncertain. Advances are written off once the probability of recovering any significant amounts becomes remote.

#### POLICYHOLDER LIABILITIES

Policyholder contracts that transfer significant insurance risk are classified as insurance contracts. These contracts are valued in terms of the Financial Soundness Valuation basis contained in PGN104 issued by the Actuarial Society of South Africa and are reflected as policyholder liabilities under insurance contracts.

Policyholder contracts that do not transfer significant insurance risk are reflected in the financial statements at fair value, with changes in fair value being accounted for in the income statement. These contracts are disclosed on the balance sheet as policyholder liabilities under investment contracts. The premium income, benefit payments, investment income, commissions and taxation relating to the assets backing these investment contracts, have been excluded from the income statement and accounted for directly against the liability. Fees earned from these products were included separately in the income statement.

#### **OFFSETTING**

Financial assets and liabilities are offset and the net amount reported in the balance sheet when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously.



#### **DEFERRED TAXATION**

Deferred income tax is provided, using the liability method, for all temporary differences arising between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes. Currently enacted tax rates are used to determine deferred income tax.

Deferred tax assets relating to the carry forward of unused tax losses are recognised to the extent that it is probable that future taxable profits will be available against which the unused tax losses can be utilised.

#### **PROVISIONS**

Provisions are recognised when the company has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation, and a reliable estimate of the amount of the obligation can be made.

Employee entitlements to annual leave and long-service leave are recognised when they accrue to employees. A provision is made for the estimated liability for annual leave and long-service leave as a result of services rendered by employees up to the balance sheet date.

#### REVENUE RECOGNITION

#### Interest income and expenses

Interest income and expense are recognised on a time proportion basis, taking account of the principal amount outstanding and the effective rate over the period to maturity.

#### Investment income

Realised and unrealised gains and losses arising from changes in the fair value of trading investments are included in the income statement in the period in which they arise. Unrealised gains and losses arising from changes in the fair value of securities classified as available-for-sale are recognised in equity.

#### Income from assurance activities

The life assurance operating profits are determined in accordance with the guidance note on Financial Soundness Valuations issued by the Actuarial Society of South Africa, PGN104.

The operating surpluses arising from life and health insurance business are determined by the annual actuarial valuation. These surpluses are arrived at after taking into account the increase in actuarial liabilities under unmatured policies, provisions for policyholder bonuses and adjustments to contingency and other reserves within the life funds.

Gains or losses arising from the fair valuation of shareholders' assets designated as available-for-sale are accounted for directly to equity.

#### Commission and other operating income

Other trading income comprises fees earned from brokerage activities and related services, advisory services, and portfolio management. Fee income is recognised when the company is unconditionally entitled thereto. No profit is recognised if the outcome of a transaction cannot be estimated reliably. Where income has been recognised and uncertainties arise regarding the outcome of the transaction, a provision is raised against the income.

#### RETIREMENT BENEFITS

Current contributions to retirement funds are charged against income as incurred. The group has no liabilities with regard to post-retirement medical benefits.

#### TRUST AND FIDUCIARY ACTIVITIES

The group acts as a trustee or in other fiduciary capacities that result in the holding, placing or managing of assets for the account of, and the risk of, clients. As these are not the assets of the group, they are not reflected on the balance sheet.



## balance sheets

# as at 29 February 2004

|   |       |           | Group     | Company |           |
|---|-------|-----------|-----------|---------|-----------|
|   |       | 2004      | 2003      | 2004    | 2003      |
|   | Notes | R000      | R000      | R000    | R000      |
| Assets                                    |       |           |           |         |           |
| Non-current assets                        |       |           |           |         |           |
| Fixed assets                              | 1     | 28 267    | 165 423   |         |           |
| Net intangible assets                     | 2     | 40 421    | 65 636    |         |           |
| Investment in subsidiaries                | 3     |           |           | 808 182 | 1 188 238 |
| Investment in associated companies        | 4     | 67 496    | 80 134    |         |           |
| Investments of assurance subsidiaries     | 5     | 1 083 375 | 557 648   |         |           |
| Linked-product investments                | 6     | 598 158   | 283 339   |         |           |
| Other investments and non-current assets  | 7     | 49 070    | 56 607    |         |           |
| Deferred tax asset                        | 8     | 38 082    | 104 997   |         |           |
| Current assets                            | 0     | 30 002    | 104 997   |         |           |
| Inventories                               | 9     | 13 484    | 14 131    |         |           |
| Accounts receivable                       | 10    | 137 477   | 774 082   | 50 000  |           |
|   |       |           |           | 50 000  |           |
| Loans and advances                        | 11    | 20 834    | 191 186   |         |           |
| Trading securities                        | 12    | 96 746    | 72 653    | 251     | 405       |
| Cash and short-term funds                 | 13    | 206 827   | 228 406   | 264     | 195       |
| Total assets                              |       | 2 380 237 | 2 594 242 | 858 446 | 1 188 433 |
| Shareholders' funds                       |       |           |           |         |           |
| Share capital                             | 14    | 1 050     | 1 200     | 1 150   | 1 200     |
| Share premium                             | 14    | 1 050     | 382 820   | 1 150   | 382 820   |
| Treasury shares held by subsidiary        |       | (31 100)  | 302 020   |         | 302 020   |
| Non-distributable reserves                | 15    | 6 548     | 1 995     |         |           |
| Retained earnings                         | 16    | 355 084   | 607 035   | 635 223 | 672 930   |
| Ordinary shareholders' funds              |       | 331 582   | 993 050   | 636 373 | 1 056 950 |
| Outside shareholders' funds               |       | 29 513    | 190 423   |         |           |
| Total shareholders' funds                 |       | 361 095   | 1 183 473 | 636 373 | 1 056 950 |
| Liabilities                               |       |           |           |         |           |
| Non-current liabilities                   |       |           |           |         |           |
| Policyholders' contracts                  |       |           |           |         |           |
| Insurance contracts                       | 17    | 114 577   | 556 902   |         |           |
| Investment contracts                      | 17    | 968 160   | 330 302   |         |           |
| Linked-product liabilities                | 6     | 598 158   | 283 339   |         |           |
| Long-term liabilities                     | 18    | 2 491     | 3 730     | 98 628  | 131 143   |
| Deferred tax liability                    | 8     | 461       | 359       | 90 020  | 131 143   |
| Current liabilities                       | 0     | 401       | 339       |         |           |
|   | 10    |           | 25.026    |         |           |
| Deposits and current accounts             | 19    | 006 077   | 25 836    | 445 600 | 2.40      |
| Accounts payable                          | 20    | 296 077   | 420 289   | 115 689 | 340       |
| Provisions                                | 21    | 18 014    | 32 404    |         |           |
| Current tax liabilities                   |       | 11 281    | 3 227     | 7 756   |           |
| Short-term borrowings                     | 22    | 9 923     | 84 683    |         |           |
| Total liabilities                         |       | 2 019 142 | 1 410 769 | 222 073 | 131 483   |
| was the burney and the first of the       |       | 0.200.007 | 0.50/.0/0 | 050 //6 | 4 400 /00 |
| Total liabilities and shareholders' funds |       | 2 380 237 | 2 594 242 | 858 446 | 1 188 433 |



#### income statements

## for the year ended 29 February 2004

|  |                      | G                                       | iroup                                     | Company          |               |
|--|----------------------|---|---|------------------|---------------|
|  | Notes                | 2004<br>R000                            | 2003<br>R000                              | 2004<br>R000     | 2003<br>R000  |
| Revenue  | 23                   | 1 614 617                               | 1 657 997                                 | 243 389          | 39 847        |
| Net interest income<br>Investment income<br>Income from assurance activities                         | 24<br>25<br>26       | 316 308<br>32 158<br>21 570             | 377 705<br>20 796<br>8 127                | 242 955          | 39 600        |
| Commission and other operating income Gross profit from trading operations                           | 27<br>28             | 274 176<br>17 892                       | 231 941<br>77 507                         | 434              | 247           |
| <b>Operating income</b> Other operating expenses   |                      | 662 104<br>569 210                      | 716 076<br>553 502                        | 243 389<br>434   | 39 847<br>247 |
| Net income from normal operations Financing costs Income from associated companies Exceptional items | 29<br>30<br>31<br>32 | 92 894<br>(3 670)<br>11 151<br>(15 932) | 162 574<br>(27 162)<br>5 614<br>(236 790) | 242 955          | 39 600        |
| Net income before taxation<br>Taxation   | 33                   | 84 443<br>31 253                        | (95 764)<br>42 522                        | 242 955<br>7 756 | 39 600        |
| <b>Net income of the group</b><br>Attributable to outside shareholders                               |                      | 53 190<br>20 461                        | (138 286)<br>47 651                       | 235 199          | 39 600        |
| Earnings attributable to ordinary shareholders   |                      | 32 729                                  | (185 937)                                 | 235 199          | 39 600        |
| Earnings per share (cents)<br>Headline earnings<br>Total earnings                                    | 35                   | 72,6<br>29,3                            | 70,7<br>(154,9)                           |                  |               |
| <b>Distribution per share (cents)</b> <i>Normal dividend</i> Final                                   | 36                   | _                                       | 20  | _                | 20            |
| Special distribution<br>Dividend<br>Capital  |                      | 100                                     | 100<br>100                                | 100              | 100<br>100    |
|  |                      | 100                                     | 200                                       | 100              | 200           |



# statements of changes in owners' equity

for the year ended 29 February 2004

|   | G         | roup      | Cor       | Company   |  |  |
|---|-----------|-----------|-----------|-----------|--|--|
|   | 2004      | 2003      | 2004      | 2003      |  |  |
|   | R000      | R000      | R000      | R000      |  |  |
| Ordinary shareholders' funds                  |           |           |           |           |  |  |
| at beginning of year                          | 993 050   | 1 217 982 | 1 056 950 | 1 056 950 |  |  |
| Movements in share capital                    |           |           |           |           |  |  |
| Repurchase of shares                          | (50)      |           | (50)      |           |  |  |
| Treasury shares held by subsidiary            | (100)     |           |           |           |  |  |
|   | (150)     | -         | (50)      | _         |  |  |
| Movements in share premium                    |           |           |           |           |  |  |
| Repurchase of shares                          | (17 654)  |           | (17 654)  |           |  |  |
| Treasury shares held by subsidiary            | (31 100)  |           |           |           |  |  |
| Capital distribution                          | (120 000) |           | (120 000) |           |  |  |
| Capitec Bank Holdings Limited unbundling      | (245 166) |           | (245 166) |           |  |  |
|   | (413 920) | -         | (382 820) | -         |  |  |
| Movements in non-distributable reserves       |           |           |           |           |  |  |
| Available-for-sale fair value adjustment      | 6 031     |           |           |           |  |  |
| Transferred from/(to) retained earnings       | 387       | (22 186)  |           |           |  |  |
| Foreign exchange translation                  | (1 245)   | 605       |           |           |  |  |
| Other   | (620)     |           |           |           |  |  |
|   | 4 553     | (21 581)  | -         |           |  |  |
| Movements in retained earnings                |           |           |           |           |  |  |
| Change in accounting policy (refer note 44)   | (11 387)  |           |           |           |  |  |
| Net income for the year                       | 32 729    | (185 937) | 235 199   | 39 600    |  |  |
| Ordinary dividends                            | (258 018) | (39 600)  | (258 018) | (39 600)  |  |  |
| Transfer from/(to) non-distributable reserves | (387)     | 22 186    | (4 ( 000) |           |  |  |
| Capitec Bank Holdings Limited unbundling      | (14 888)  |           | (14 888)  |           |  |  |
|   | (251 951) | (203 351) | (37 707)  |           |  |  |
| Ordinary shareholders' funds at end of year   | 331 582   | 993 050   | 636 373   | 1 056 950 |  |  |



## cash flow statements

|  |       | G                    | roup                  | Com                  | pany               |
|--|-------|----------------------|-----------------------|----------------------|--------------------|
|  |       | 2004                 | 2003                  | 2004                 | 2003               |
|  | Notes | R000                 | R000                  | R000                 | R000               |
| Cash retained from operating activities  |       |                      |                       |                      |                    |
| Cash generated by operating activities   | 46.1  | 665 207              | 411 427               | 242 955              | 39 600             |
| Change in net current assets   | 46.2  | 28 743               | (179 602)             | (49 649)             | (1)                |
| Financing costs  |       | (3 670)              | (27 162)              |                      |                    |
| Taxation paid  | 46.3  | (6 009)              | (45 059)              |                      |                    |
| <b>Cash available from operating activities</b> Dividends and capital distributions  | 46.4  | 684 271<br>(263 018) | 159 604<br>(39 600)   | 193 306<br>(263 018) | 39 599<br>(39 600) |
| Net cash retained  |       | 421 253              | 120 004               | (69 712)             | (1)                |
| Cash utilised in investing activities Net investment in fixed assets and             |       |                      |                       |                      |                    |
| trademarks   |       | (32 078)             | (79 466)              |                      |                    |
| Cash movements in respect of sale of PSGI  | В     | ( /                  | (1111)                |                      |                    |
| Cash received on sale of PSGIB   |       | 619 710              |                       |                      |                    |
| Cash paid for acquisition of certain asset   | ts    | (219 579)            |                       |                      |                    |
| Investments Subsidiaries acquired  | 46.5  | (63 396)             | (22 619)              |                      |                    |
| Additional shares in subsidiaries  | 40.5  | (03 330)             | (22 015)              |                      |                    |
| acquired   |       | (11 634)             | (8 951)               |                      |                    |
| Subsidiaries sold  | 46.6  | (107 060)            | (28 898)              |                      |                    |
| Shares in subsidiaries disposed of   |       | 389                  |                       |                      |                    |
| Acquisition of associates Proceeds on disposal of associates                         |       | (814)                | 13 497                |                      |                    |
| Capital reduction by subsidiary  |       |                      | 13 497                | 120 000              |                    |
| Loans to subsidiaries and associates Investments made by                             |       | (71)                 | 949                   | (32 515)             | 71                 |
| assurance subsidiaries<br>Linked product investments – funds                         |       | (525 727)            | (186 042)             |                      |                    |
| received<br>Linked product investments – funds                                       |       | 314 819              | 271 904               |                      |                    |
| invested   |       | (314 819)            | (271 904)             |                      |                    |
| Other investments and loans  |       | 28 056               | 57 143                |                      |                    |
| Foreign exchange translation   |       | (1 907)              | (21 006)              |                      |                    |
|  |       | (314 111)            | (275 393)             | 87 485               | 71                 |
| Cash flow attributable to investment in<br>short-term income-earning assets          |       |                      |                       |                      |                    |
| Change in deposits and current accounts  |       | (13 033)             | (514 260)             |                      |                    |
| Change in loans and advances   |       | 38 784               | (100 507)             |                      |                    |
| Change in trading securities   |       | (31 653)             | 320 143               |                      |                    |
| Change in short-term money market assets   |       |                      | 470 837               |                      |                    |
|  |       | (5 902)              | 176 213               | _                    | _                  |
| Cash flow from financing activities  |       |                      |                       |                      |                    |
| Share buyback by PSG Group Limited   |       | (17 704)             | (40.700)              | (17 704)             |                    |
| Share buyback by subsidiary companies  |       | (31 200)             | (18 728)              |                      |                    |
| Dividends paid to outside shareholders<br>Cash distributions to outside shareholders |       | (2 377)              | (153 219)<br>(62 018) |                      |                    |
| Outside shareholder funding  |       | 4 023                | 394                   |                      |                    |
| Change in long-term borrowings   |       | (80 298)             | (17 636)              |                      |                    |
| Change in short-term borrowings  |       | 3 968                | 10 690                |                      |                    |
|  |       | (123 588)            | (240 517)             | (17 704)             |                    |
| Net increase/(decrease) in cash and  |       | -                    |                       |                      |                    |
| equivalents  |       | (22 348)             | (219 693)             | 69                   | 70                 |
| Cash and equivalents at beginning of year  | ar    | 223 352              | 443 045               | 195                  | 125                |
| Cash and equivalents at end of year  | 46.7  | 201 004              | 223 352               | 264                  | 195                |
|  |       |                      |                       |                      |                    |



for the year ended 29 February 2004

|   | Land and<br>buildings | Vehicles<br>and plant | Office<br>equipment | Computer<br>equipment<br>and software | Total     |
|---|-----------------------|-----------------------|---------------------|---------------------------------------|-----------|
|   | R000                  | R000                  | R000                | R000                                  | R000      |
| 1. FIXED ASSETS                               |                       |                       |                     |                                       |           |
| For the year ended                            |                       |                       |                     |                                       |           |
| 29 February 2004 Balance at beginning of year | 3 966                 | 1 677                 | 46 556              | 113 224                               | 165 423   |
| Additions                                     | 132                   | 976                   | 11 006              | 40 410                                | 52 524    |
| Disposals                                     | (14 101)              | (64)                  | (1 911)             | (1 036)                               | (17 112)  |
| Impairment charges                            | (14 101)              | (19)                  | (587)               | (3 545)                               | (4 151)   |
| Depreciation                                  | (550)                 | (642)                 | (12 226)            | (21 491)                              | (34 909)  |
| Subsidiaries acquired                         | 14 276                | 38                    | 1 319               | 1 621                                 | 17 254    |
| Subsidiaries sold                             |                       | (282)                 | (36 979)            | (113 501)                             | (150 762) |
| Balance at end of year                        | 3 723                 | 1 684                 | 7 178               | 15 682                                | 28 267    |
| Cost  | 4 589                 | 13 289                | 19 149              | 58 745                                | 95 772    |
| Accumulated depreciation                      | 866                   | 11 605                | 11 971              | 43 063                                | 67 505    |
| Balance at end of year                        | 3 723                 | 1 684                 | 7 178               | 15 682                                | 28 267    |
| For the year ended                            |                       |                       |                     |                                       |           |
| 28 February 2003                              |                       |                       |                     |                                       |           |
| Balance at beginning of year                  | 12 202                | 126 777               | 48 278              | 105 697                               | 292 954   |
| Additions                                     | 1 800                 | 31 400                | 19 061              | 29 632                                | 81 893    |
| Disposals                                     |                       | (40)                  | (2 266)             | (121)                                 | (2 427)   |
| Depreciation                                  | (491)                 | (9 726)               | (14 800)            | (22 244)                              | (47 261)  |
| Subsidiaries acquired                         |                       | 890                   | 768                 | 2 654                                 | 4 312     |
| Subsidiaries sold                             | (9 545)               | (147 624)             | (4 485)             | (2 394)                               | (164 048) |
| Balance at end of year                        | 3 966                 | 1 677                 | 46 556              | 113 224                               | 165 423   |
| Cost  | 4 457                 | 12 883                | 72 190              | 156 053                               | 245 583   |
| Accumulated depreciation                      | 491                   | 11 206                | 25 634              | 42 829                                | 80 160    |
| Balance at end of year                        | 3 966                 | 1 677                 | 46 556              | 113 224                               | 165 423   |

Details of land and buildings are available at the registered offices of the relevant group companies.

The market value of land and buildings at 29 February 2004, as determined by the directors of the relevant property-owning group companies, amounted to R7 397 000 (2003: R6 881 000).



|  | Trademarks<br>R000 | Goodwill<br>ROOO     | Negative<br>goodwill<br>ROOO | Total<br>R000        |
|--|--------------------|----------------------|------------------------------|----------------------|
| 2. INTANGIBLE ASSETS   |                    |                      |                              |                      |
| For the year ended   |                    |                      |                              |                      |
| 29 February 2004   |                    |                      |                              |                      |
| Balance at beginning of year                                   | 6 499              | 140 405              | (29 810)                     | 117 094              |
| Adjustments to prior year balances                             |                    | (7 833)              |                              | (7 833)              |
| Goodwill on acquisitions<br>Realised on disposal               | (2.224)            | 61 225               |                              | 61 225               |
| Amortisation   | (3 334)<br>(531)   | (85 544)<br>(31 441) |                              | (88 878)<br>(31 972) |
| Impairment charges   | (531)              | (6 800)              |                              | (6 800)              |
| Balance at end of year   | 2 634              | 70 012               | (29 810)                     | 42 836               |
| 6.1  | . 705              | 400 /67              | (00.040)                     | 05 /50               |
| Cost Accumulated amortisation                                  | 4 795<br>2 161     | 120 467<br>50 455    | (29 810)                     | 95 452<br>52 616     |
|  | 2 634              |                      | (20.940)                     | 42 836               |
| Balance at end of year<br>Attributable to outside shareholders | 2 034              | 70 012<br>2 415      | (29 810)                     | 42 836<br>2 415      |
| Net carrying value   | 2 634              | 67 597               | (29 810)                     | 40 421               |
| For the year ended   |                    |                      |                              |                      |
| 28 February 2003   |                    |                      |                              |                      |
| Balance at beginning of year                                   | 1 980              | 178 691              | (29 810)                     | 150 861              |
| Adjustments to prior year balances                             |                    | 7 074                |                              | 7 074                |
| Goodwill on acquisitions                                       |                    | 10 351               |                              | 10 351               |
| Realised on disposal   | 4>                 | (872)                |                              | (872)                |
| Amortisation   | (1 685)            | (27 558)             |                              | (29 243)             |
| Impairment charges   | 6 204              | (20 213)             |                              | (20 213)<br>6 204    |
| Subsidiaries acquired<br>Subsidiaries sold                     | 6 204              | (7 068)              |                              | (7 068)              |
| Balance at end of year   | 6 499              | 140 405              | (29 810)                     | 117 094              |
|  |                    |                      |                              |                      |
| Cost   | 10 616             | 213 666              | (29 810)                     | 194 472              |
| Accumulated amortisation                                       | 4 117              | 73 261               |                              | 77 378               |
| Balance at end of year   | 6 499              | 140 405              | (29 810)                     | 117 094              |
| Attributable to outside shareholders                           |                    | 51 458               |                              | 51 458               |
| Net carrying value   | 6 499              | 88 947               | (29 810)                     | 65 636               |

The maximum remaining amortisation period of goodwill is five years whilst negative goodwill will be amortised in relation to utilisation of assessed losses.



for the year ended 29 February 2004

|   | G                | roup            | Cor     | mpany     |
|---|------------------|-----------------|---------|-----------|
|   | 2004             | 2003            | 2004    | 2003      |
|   | R000             | R000            | R000    | R000      |
| 3. INVESTMENT IN SUBSIDIARIES                     |                  |                 |         |           |
| Unlisted shares at cost less goodwill written off |                  |                 | 808 182 | 1 188 238 |
| Refer Annexure A                                  |                  |                 |         |           |
| 4. INVESTMENTS IN ASSOCIATED COMPANIES Listed     |                  |                 |         |           |
| Carrying value of shares                          | 24 219           | 44 187          |         |           |
| Retained earnings                                 | 40 898           | 34 358          |         |           |
|   | 65 117           | 78 545          |         |           |
| Unlisted  |                  |                 |         |           |
| Carrying value of shares                          | 400<br>1 345     | 113<br>913      |         |           |
| Retained earnings<br>Unsecured loans              | 634              | 563             |         |           |
|   | 2 379            | 1 589           |         |           |
|   |                  |                 |         |           |
|   | 67 496           | 80 134          |         |           |
| Market value of listed investments                | 59 369           | 53 493          |         |           |
| Directors' valuation of unlisted investments      | 7 216            | 2 716           |         |           |
| Refer Annexure A                                  |                  |                 |         |           |
| 5. INVESTMENTS OF ASSURANCE SUBSIDIARIES          |                  |                 |         |           |
| Unit trusts                                       | 115 102          | 174 093         |         |           |
| Government, public utility and municipal stock    | 49 898           | 60 070          |         |           |
| Preferential investment                           | 1 750            | 2 828           |         |           |
| Equity portfolios<br>Secured loans                | 11 521<br>66 096 | 5 545<br>65 210 |         |           |
| Structured products                               | 93 187           | 86 877          |         |           |
| Cash  | 95 187<br>85 940 | 17 060          |         |           |
| NCDs and promissory notes                         | 396 605          | 145 965         |         |           |
| Unit portfolios                                   | 263 276          | 115 505         |         |           |
| Investments at market value                       | 1 083 375        | 557 648         |         |           |

## 6. LINKED-PRODUCT INVESTMENTS

The group has an investment product, Capitus, through its subsidiary PSG Investment Services (Pty) Limited. Funds invested by clients, shown as a liability on the balance sheet, are directly linked with funds invested. These investments are disclosed as linked-product investments and are represented by deposits with A1 banking institutions.



|   | Group          |           | Comp | Company |  |
|---|----------------|-----------|------|---------|--|
|   | 2004           | 2003      | 2004 | 2003    |  |
|   | R000           | R000      | R000 | R000    |  |
| 7. OTHER INVESTMENTS AND NON-CURRENT ASSETS                         |                |           |      |         |  |
| Securities available for sale<br>Listed                             |                |           |      |         |  |
| mCubed Holdings Limited   |                | 4 341     |      |         |  |
| Capitec Bank Holdings Limited                                       | 14 541         | 894       |      |         |  |
| Other   | 2 144          | 6 444     |      |         |  |
| Unlisted  | 0 502          |           |      |         |  |
| Appleton Capital Management Limited<br>Transvaal Ferochrome Limited | 8 593<br>9 979 |           |      |         |  |
| Other   | 6 951          | 13 914    |      |         |  |
|   |                |           |      |         |  |
| Amounts advanced to share incentive scheme                          |                |           |      |         |  |
| participants  | 5 133          | 29 404    |      |         |  |
| Other   | 1 729          | 1 610     |      |         |  |
|   | 49 070         | 56 607    |      |         |  |
| Market value of listed investments                                  | 16 685         | 9 594     |      |         |  |
| Directors' valuation of unlisted investments                        | 25 523         | 13 574    |      |         |  |
| O DEFENDED TAXATION   |                |           |      |         |  |
| 8. DEFERRED TAXATION Movements in deferred taxation                 |                |           |      |         |  |
| Balance at beginning of year  | 104 638        | 255 117   |      |         |  |
| Charges to income statement   | (13 493)       | (9 918)   |      |         |  |
| Adjustments to prior year tax losses                                | 485            | (7 074)   |      |         |  |
| Subsidiaries acquired   | 208            | 161       |      |         |  |
| Subsidiaries disposed of  | (54 217)       | (133 648) |      |         |  |
| Balance at end of year  | 37 621         | 104 638   |      |         |  |
| Analysis of deferred taxation                                       |                |           |      |         |  |
| Prepaid expenses  | (61)           | (595)     |      |         |  |
| Provisions  | 1 141          | 2 704     |      |         |  |
| Investment revaluation  | (1 576)        |           |      |         |  |
| Assessed losses   | 38 137         | 102 529   |      |         |  |
| Other   | (20)           |           |      |         |  |
|   | 37 621         | 104 638   |      |         |  |
| Composition of deferred taxation                                    |                |           |      |         |  |
| Deferred tax assets   | 38 082         | 104 997   |      |         |  |
| Deferred tax liabilities  | (461)          | (359)     |      |         |  |
|   | 37 621         | 104 638   |      |         |  |



| 2004<br>R000<br>4 420<br>5 691<br>3 373<br>13 484 | 2003<br>R000<br>3 214<br>5 452<br>5 465  | 2004<br>R000   | 2003<br>R000  |
|---|--|--|---|
| 4 420<br>5 691<br>3 373                           | 3 214<br>5 452<br>5 465  | R000   | R000  |
| 5 691<br>3 373                                    | 5 452<br>5 465   |  |   |
| 5 691<br>3 373                                    | 5 452<br>5 465   |  |   |
| 3 373   | 5 465  |  |   |
|   |  |  |   |
| 13 484  |  |  |   |
|   | 14 131   |  |   |
|   |  |  |   |
| 70 274  | 46 821   |  |   |
| 67 203  | 107 551  | 50 000   |   |
|   | 619 710  |  |   |
| 137 477   | 774 082  | 50 000   | -   |
|   |  |  |   |
| 22.242  | 70.064   |  |   |
|   |  |  |   |
| 6 158   |  |  |   |
|   |  |  |   |
|   |  |  |   |
| 5 334   | 36 877   |  |   |
| 20 834  | 191 186  |  |   |
|   |  |  |   |
| 1 035   | 142 725  |  |   |
| 4 176   | 55 856   |  |   |
| 2 397   | 5 417  |  |   |
| 18 560  | 24 065   |  |   |
| 26 168  | 228 063  |  |   |
|   |  |  |   |
| 5 291   | 35 829   |  |   |
| 43  | 1 048  |  |   |
| 5 334   | 36 877   |  |   |
|   |  |  |   |
| 36 877  | 64 257   |  |   |
| (41 002)  | (42 450)   |  |   |
| (25 631)  | (35 869)   |  |   |
| 35 090  | 50 939   |  |   |
| 5 334   | 36 877   |  |   |
|   | 67 203  137 477  20 010 6 158  26 168 5 334 20 834  1 035 4 176 2 397 18 560 26 168  5 291 43 5 334  36 877 (41 002) (25 631) 35 090 | 67 203 107 551 619 710  137 477 774 082  20 010 78 364 6 158 1 508 148 191  26 168 228 063 5 334 36 877  20 834 191 186  1 035 142 725 4 176 55 856 2 397 5 417 18 560 24 065  26 168 228 063  5 291 35 829 43 1 048 5 334 36 877  36 877 64 257 (41 002) (42 450) (25 631) (35 869) 35 090 50 939 | 67 203     107 551 619 710       137 477     774 082     50 000       20 010     78 364 6 158 1 508 148 191       26 168 228 063 5 334 36 877       20 834 191 186       1 035 142 725 4 176 55 856 2 397 5 417 18 560 24 065       26 168 228 063       5 291 35 829 43 1 048 5 334 36 877       36 877 64 257 (41 002) (42 450) (25 631) (35 869) 35 090 50 939 |



|  | Gr             | oup     | Comp  | any   |
|--|----------------|---------|-------|-------|
|  | 2004           | 2003    | 2004  | 2003  |
|  | R000           | R000    | R000  | R000  |
| 12. TRADING SECURITIES   |                |         |       |       |
| Government and government guaranteed   | 36 998         | 24 818  |       |       |
| Listed securities  | 16 798         | 4 220   |       |       |
| Unlisted securities  | 6 042          |         |       |       |
| Derivative instruments   | 36 908         | 43 615  |       |       |
|  | 96 746         | 72 653  |       |       |
| 13. CASH AND SHORT-TERM FUNDS  |                |         |       |       |
| Balances with other banks  | 25 711         | 95 672  |       |       |
| Money on call and short notice   | 129 483        | 56 681  |       |       |
| Bank and cash  | 51 633         | 76 053  | 264   | 195   |
|  | 206 827        | 228 406 | 264   | 195   |
| 14. SHARE CAPITAL Authorised   |                |         |       |       |
| 200 000 000 shares of 1 cent each  | 2 000          | 2 000   | 2 000 | 2 000 |
| Issued<br>115 000 000 shares of 1 cent each<br>(2003: 120 000 000)   | 1 150          | 1 200   | 1 150 | 1 200 |
| 10 000 000 shares held by a subsidiary company   | (100)          |         |       |       |
|  | 1 050          | 1 200   | 1 150 | 1 200 |
| The unissued shares in the company are placed under<br>the control of the directors until the next annual<br>general meeting. The directors are authorised to buy<br>back shares subject to certain limitations and JSE<br>requirements. |                |         |       |       |
| 15. NON-DISTRIBUTABLE RESERVES   |                |         |       |       |
| Available-for-sale reserve   | 6 031          |         |       |       |
| Foreign exchange translation<br>Other  | 1 137<br>(620) | 1 995   |       |       |
| •  | 6 548          | 1 995   |       |       |

9 835

345 249

355 084

47 542

559 493

607 035

635 223

635 223

672 930

672 930

16. RETAINED EARNINGS

Consolidated subsidiaries

Company



|  | Group     |          | Com    | Company |  |
|--|-----------|----------|--------|---------|--|
|  | 2004      | 2003     | 2004   | 2003    |  |
|  | R000      | R000     | R000   | R000    |  |
| 17. POLICYHOLDERS' CONTRACTS               |           |          |        |         |  |
| Liabilities under insurance contracts      |           |          |        |         |  |
| Opening balance                            | 556 902   | 372 146  |        |         |  |
| Transfer (to)/from income statement        | (36 381)  | 184 756  |        |         |  |
| Reclassification to investment contracts   |           |          |        |         |  |
| in terms of AC133                          | (405 944) |          |        |         |  |
| Closing balance                            | 114 577   | 556 902  |        |         |  |
|  |           |          |        |         |  |
| Liabilities under investment contracts     |           |          |        |         |  |
| Reclassification from insurance contracts  |           |          |        |         |  |
| in terms of AC133                          | 405 944   |          |        |         |  |
| Net premium income                         | 603 757   |          |        |         |  |
| Investment income                          | 103 279   |          |        |         |  |
| Commission and administration expenses     | (25 183)  |          |        |         |  |
| Taxation                                   | (816)     |          |        |         |  |
| Policyholder benefits                      | (112 185) |          |        |         |  |
| Transfer to insurance income statement     | (6 636)   |          |        |         |  |
| Closing balance                            | 968 160   |          |        |         |  |
| 18. LONG-TERM LIABILITIES                  |           |          |        |         |  |
| Redeemable preference shares               |           | 75 000   |        |         |  |
| Loans from subsidiary companies            |           | 75 000   | 98 628 | 131 143 |  |
| Unsecured loans                            | 2 623     | 8 359    | 90 020 | 131 143 |  |
| 0.15558.58 504115                          |           |          |        |         |  |
|  | 2 623     | 83 359   | 98 628 | 131 143 |  |
| Less: Transferred to short-term borrowings | (132)     | (79 629) |        |         |  |
|  | 2 491     | 3 730    | 98 628 | 131 143 |  |
|  |           |          |        |         |  |



|  |           | Group      |          | Com      | pany     |
|--|-----------|------------|----------|----------|----------|
|  |           | 2004       | 2003     | 2004     | 2003     |
|  |           | R000       | R000     | R000     | R000     |
| 19. DEPOSITS AND CURRENT ACCOUN                                    | ITS       |            |          |          |          |
| Category analysis  |           |            |          |          |          |
| Term deposits  |           |            | 25 836   |          |          |
|  |           | _          | 25 836   |          |          |
|  |           |            |          |          |          |
| Maturity analysis On demand to one month                           |           |            | 1 138    |          |          |
| One month to six months  |           |            | 5 000    |          |          |
| Six months to one year   |           |            | 11 938   |          |          |
| More than one year   |           |            | 7 760    |          |          |
|  |           | -          | 25 836   |          |          |
| 20. ACCOUNTS PAYABLE   |           |            | _        |          |          |
| Accounts payable and accruals                                      |           | 88 399     | 154 617  | 689      | 340      |
| Derivative financial instruments                                   |           | 39 038     | 24 818   | 003      | 340      |
| Reassurers   |           | 23 774     | 2 616    |          |          |
| Outstanding insurance claims                                       |           | 29 866     | 18 659   |          |          |
| Shareholders for dividends   |           | 115 000    |          | 115 000  |          |
| Payable in respect of assets acquired as part of disposal of PSGIB |           |            | 219 579  |          |          |
|  |           | 296 077    | 420 289  | 115 689  | 340      |
| 21. PROVISIONS   | Liquidity |            | Onerous  | Total    | Total    |
| 21. FROVISIONS   | provision | Suretyship | leases   | 2004     | 2003     |
|  | R000      | R000       | R000     | R000     | R000     |
| Balance at beginning of year                                       | 3 950     | 15 000     | 13 454   | 32 404   | 13 514   |
| Additional provisions  | 260       | 15 000     | 15 592   | 15 852   | 41 273   |
| Utilised during the year   | (1 205)   | (15 000)   | (15 712) | (31 917) | (8 869)  |
| Subsidiaries acquired  | ()        | ()         | 3 537    | 3 537    | (0 000)  |
| Subsidiaries sold  |           |            | (1 862)  | (1 862)  | (13 514) |
|  | 3 005     | _          | 15 009   | 18 014   | 32 404   |

Movements in the provisions were charged to income.

Onerous lease obligations relate mainly to uneconomical leases from subsidiaries ex PSG Investment Bank. The outstanding term of these leases is one to four years.



|  | Group          |                 | Com     | Company |  |
|--|----------------|-----------------|---------|---------|--|
|  | 2004           | 2003            | 2004    | 2003    |  |
|  | R000           | R000            | R000    | R000    |  |
| 22. SHORT-TERM BORROWINGS                      |                |                 |         |         |  |
| Bank overdrafts                                | 5 823          | 5 054           |         |         |  |
| Unsecured loans                                | 3 968          | 70.600          |         |         |  |
| Short-term portion of long-term liabilities    | 132            | 79 629          |         |         |  |
|  | 9 923          | 84 683          |         |         |  |
| 23. REVENUE                                    |                |                 |         |         |  |
| Interest received                              | 324 749        | 472 036         |         |         |  |
| Investment income                              | 32 158         | 20 796          | 242 955 | 39 600  |  |
| Assurance income                               | 853 966        | 395 880         |         |         |  |
| Commission and financial services income       | 274 176        | 231 941         | 434     | 247     |  |
| Capitus  | 67 761         | 11 317          |         |         |  |
| Sales of trading operations                    | 61 807         | 526 027         |         |         |  |
|  | 1 614 617      | 1 657 997       | 243 389 | 39 847  |  |
| 24. NET INTEREST INCOME                        |                |                 |         |         |  |
| Interest income                                |                |                 |         |         |  |
| Loans and advances                             | 305 314        | 435 570         |         |         |  |
| Investment and trading securities              | 609            | 1 991           |         |         |  |
| Short-term money market assets                 |                | 12 139          |         |         |  |
| Cash and short-term funds                      | 18 675         | 22 246          |         |         |  |
| Other  | 151            | 90              |         |         |  |
|  | 324 749        | 472 036         |         |         |  |
| Interest expense Deposits and current accounts | 6 395          | 82 541          |         |         |  |
| Other interest-bearing liabilities             | 2 046          | 11 790          |         |         |  |
| other merest bearing dubities                  | 8 441          | 94 331          |         |         |  |
|  |                |                 |         |         |  |
|  | 316 308        | 377 705         |         |         |  |
| OF THUSCHIENT THEORY                           |                |                 |         |         |  |
| 25. INVESTMENT INCOME Interest                 | 0.030          | 20 620          |         |         |  |
| Dividends                                      | 9 930<br>4 941 | 28 638<br>5 871 | 242 955 | 39 600  |  |
| Profit on realisation of investments           | 10 353         | 3 532           | 242 955 | 39 000  |  |
| Foreign exchange losses                        | 10 333         | (17 245)        |         |         |  |
| Fair value gains                               | 6 934          | (=/ = 13)       |         |         |  |
|  | 32 158         | 20 796          | 242 955 | 39 600  |  |
|  |                |                 |         |         |  |



|  | Group     |           | Comp | any  |
|--|-----------|-----------|------|------|
|  | 2004      | 2003      | 2004 | 2003 |
|  | R000      | R000      | R000 | R000 |
| 26. INCOME FROM ASSURANCE ACTIVITIES                       |           |           |      |      |
| Premium income   |           |           |      |      |
| Recurring premiums   | 257 664   | 224 784   |      |      |
| Single premiums  | 565 107   | 199 353   |      |      |
| Gross premium income                                       | 822 771   | 424 137   |      |      |
| Less: Premiums paid  | (92 126)  | (82 472)  |      |      |
| Net premium income   | 730 645   | 341 665   |      |      |
| Investment income  |           |           |      |      |
| Interest and dividends                                     | 42 906    | 34 120    |      |      |
| Net property income  |           | 25        |      |      |
| Realised surplus/(deficit) on investments                  | 12 682    | (10 766)  |      |      |
| Unrealised surplus on investments                          | 64 488    | 17 356    |      |      |
| Net investment income                                      | 120 076   | 40 735    |      |      |
| Other income   | 3 245     | 13 480    |      |      |
| Total income   | 853 966   | 395 880   |      |      |
| Expenses   |           |           |      |      |
| Operating expenses   | 128 251   | 122 083   |      |      |
| Claims and other policyholders' benefits                   | 178 312   | 80 914    |      |      |
|  | 306 563   | 202 997   |      |      |
| Transfer – policyholders' funds                            | (525 833) | (184 756) |      |      |
| Taxation   | (1 882)   | (1 913)   |      |      |
| Net income from assurance operations<br>(refer Appendix B) | 19 688    | 6 214     |      |      |
| Add back taxation expense                                  | 1 882     | 1 913     |      |      |
|  | 21 570    | 8 127     |      |      |
|  |           |           |      |      |



|  | G        | roup      | Comp | any  |
|--|----------|-----------|------|------|
|  | 2004     | 2003      | 2004 | 2003 |
|  | R000     | R000      | R000 | R000 |
| 27. COMMISSION AND OTHER OPERATING INCOME        |          |           |      |      |
| Commission and fees                              | 183 892  | 162 366   |      |      |
| Dealing and structuring transactions             | 32 034   | 22 725    |      |      |
| Treasury operations                              | 9 962    | 27 989    |      |      |
| Other operating income                           | 48 288   | 18 861    |      |      |
| Linked-product investments                       |          |           |      |      |
| Investment income received                       | 67 761   | 11 317    |      |      |
| Investment returns paid to investors             | (67 761) | (11 317)  |      |      |
| Management fees – subsidiary companies           |          |           | 434  | 247  |
|  | 274 176  | 231 941   | 434  | 247  |
| 28. GROSS PROFIT FROM TRADING OPERATIONS         |          |           |      |      |
| Sales of goods                                   | 61 807   | 526 027   |      |      |
| Cost of sales                                    | (43 915) | (448 520) |      |      |
|  | 17 892   | 77 507    |      |      |
| net income from normal operations:  Depreciation |          |           |      |      |
| Land and buildings                               | 550      | 491       |      |      |
| Motor vehicles and plant                         | 642      | 9 726     |      |      |
| Office equipment                                 | 12 226   | 14 800    |      |      |
| Computer equipment and software                  | 21 491   | 22 244    |      |      |
| compater equipment and software                  |          |           |      |      |
|  | 34 909   | 47 261    |      |      |
| Amortisation of trademarks                       | 531      | 1 685     |      |      |
| Amortisation of goodwill                         | 31 441   | 27 558    |      |      |
| Attributable to outside shareholders             | 511      | 149       |      |      |
|  | 30 930   | 27 409    |      |      |
| Rental and operating lease charges               |          |           |      |      |
| Properties                                       | 41 710   | 53 212    |      |      |
| Other  | 7 218    | 5 314     |      |      |
|  | 48 928   | 58 526    |      |      |
| Fair value adjustments – trading investments     | 6 934    | _         |      |      |



|                                       | Gı          | oup     | Comp | any  |
|---------------------------------------|-------------|---------|------|------|
|                                       | 2004        | 2003    | 2004 | 2003 |
|                                       | R000        | R000    | R000 | R000 |
| 29. NET INCOME FROM NORMAL OPERATIONS | (continued) |         |      |      |
| Foreign exchange differences          |             |         |      |      |
| Foreign exchange gains                | 4 787       | 1 181   |      |      |
| Foreign exchange losses               | (2 348)     | (3 037) |      |      |
|                                       | 2 439       | (1 856) |      |      |
| Auditors' remuneration                |             |         |      |      |
| Audit fees                            | 6 151       | 5 099   |      |      |
| Taxation services                     | 402         | 63      |      |      |
| Other consulting services             | 456         | 679     |      |      |
|                                       | 7 009       | 5 841   |      |      |
| Remuneration other than to employees  |             |         |      |      |
| Administration and managerial         | 31 502      | 23 969  |      |      |
| Secretarial                           | 760         | 259     |      |      |
| Technical                             | 5 281       | 763     |      |      |
|                                       | 37 543      | 24 991  |      |      |
| Staff costs                           |             |         |      |      |
| Salaries wages and allowances         | 209 789     | 221 860 |      |      |
| Contributions to retirement funds     | 7 643       | 9 432   |      |      |
| Social security costs                 | 1 854       | 1 682   |      |      |
| Termination benefits                  | 884         | 7 813   |      |      |
| Training costs                        | 3 731       | 1 867   |      |      |
|                                       | 223 901     | 242 654 |      |      |
| Directors' emoluments                 |             |         |      |      |
| Refer directors' report               |             |         |      |      |
| 30. FINANCING COSTS                   |             |         |      |      |
| Long-term liabilities                 | 775         | 14 167  |      |      |
| Other interest-bearing liabilities    | 2 895       | 12 995  |      |      |
|                                       | 3 670       | 27 162  |      |      |



|   |          | Group    |              | Com     | pany    |
|---|----------|----------|--------------|---------|---------|
|   |          | 2004     | 2003         | 2004    | 2003    |
|   |          | R000     | R000         | R000    | R000    |
| 31. INCOME FROM ASSOCIATED COMP         | ANIES    |          |              |         |         |
| Headline attributable income for the y  | ear      | 12 321   | 11 935       |         |         |
| Share of goodwill amortisation          |          | (501)    | (4 853)      |         |         |
| Share of exceptional items              |          | (669)    | (1 468)      |         |         |
| Share of net income before taxation     |          | 11 151   | 5 614        |         |         |
| Share of taxation (included in taxation | ı line)  | 3 826    | 5 823        |         |         |
| 32. EXCEPTIONAL ITEMS                   |          |          |              |         |         |
|   | Profit   |          |              | G       | roup    |
|   | before   |          | Outside      | Net     | Net     |
|   | taxation | Taxation | shareholders | 2004    | 2003    |
|   | R000     | R000     | R000         | R000    | R000    |
| Loss on discontinuance of operations    | 8 637    |          |              | 8 637   | 183 344 |
| Goodwill impairment                     | 6 800    |          | (136)        | 6 664   | 21 230  |
| Other impairment charges                | (662)    | (354)    | (106)        | (1 122) | 16 609  |
| Restructuring costs                     |          |          |              |         | 18 280  |
| Investment activities                   | 1 157    | 877      | 79           | 2 113   | (2 432) |
| Net total                               | 15 932   | 523      | (163)        | 16 292  | 237 031 |
| Taxation                                |          |          |              | (523)   | 1 397   |
| Outside shareholders                    |          |          |              | 163     | (1 638) |
|   |          |          |              | 15 932  | 236 790 |



|   | Group          |         | Comp   | Company |  |
|---|----------------|---------|--------|---------|--|
|   | 2004           | 2003    | 2004   | 2003    |  |
|   | R000           | R000    | R000   | R000    |  |
| 33. TAXATION  |                |         |        |         |  |
| South African normal taxation   |                |         |        |         |  |
| Current taxation – current year   | 3 738          | 9 934   |        |         |  |
| Current taxation – previous year  | (97)           | (244)   |        |         |  |
| Deferred taxation - current year  | 13 002         | 10 854  |        |         |  |
| Deferred taxation – previous year   | 463            | 180     |        |         |  |
|   | 17 106         | 20 724  | -      | -       |  |
| Foreign taxation  | 2.000          | 2 007   |        |         |  |
| Current taxation Deferred taxation  | 2 089<br>28    | 2 007   |        |         |  |
|   | 28<br>8 204    | (1 116) | 7.756  |         |  |
| Secondary tax on companies  Taxation related to income from associates                      | 8 204<br>3 826 | 15 084  | 7 756  |         |  |
| laxation related to income from associates  |                | 5 823   |        |         |  |
|   | 31 253         | 42 522  | 7 756  | -       |  |
| Reconciliation of rate of taxation  | %              | %       | %      | %       |  |
| South African normal tax rate   | 30,0           | (30,0)  | 30,0   | 30,0    |  |
| Adjusted for:   |                |         |        |         |  |
| Non-taxable income  | (59,5)         | (36,9)  | (30,0) | (30,0)  |  |
| Non-deductible charges  | 34,3           | 89,7    |        |         |  |
| Foreign tax rate differential   | (3,5)          | 2,2     |        |         |  |
| Income from associated companies  | 0,6            | 4,3     |        |         |  |
| Secondary tax on companies  | 9,7            | 15,8    | 3,2    |         |  |
| Prior year overprovision  | 0,4            | (0,7)   |        |         |  |
| Deferred tax asset not provided for   | 25,0           |         |        |         |  |
| Effective rate of tax   | 37,0           | 44,4    | 3,2    | -       |  |
| Gross calculated tax losses at the end of the year available for utilisation against future |                |         |        |         |  |
| taxable income  | 288 095        | 402 452 |        |         |  |
| Deferred tax asset provided on  | 127 123        | 341 763 |        |         |  |
| Available for future utilisation *  | 160 972        | 60 689  |        |         |  |
| Available for future utilisation  | 100 9/2        |         |        |         |  |
| STC credits available within the group  | 91 898         | 47 960  | 52 950 | 3 013   |  |

<sup>\*</sup> This is dependent on there being sufficient taxable income in the future.



for the year ended 29 February 2004

#### **34. DISCONTINUED OPERATIONS**

On 29 September 2003, the group publicly announced its intention to unbundle its investment in Capitec Bank Holdings Limited. This unbundling was approved at a general meeting of the company held on 13 November 2003.

The effective date of the transaction was 1 December 2003.

The revenue, results, cash flows and net assets of the discontinued operations were as follows:

|   | 9 months to<br>30 Nov 2003<br>R000 | 12 months to<br>28 Feb 2003<br>R000 |
|---|------------------------------------|-------------------------------------|
| Income statement<br>Revenue   | 308 302                            | 326 909                             |
| Operating income<br>Operating expenses                                    | 305 309<br>(267 121)               | 328 315<br>(295 624)                |
| Net income from operations Financing costs Exceptional items              | 38 188<br>132<br>(8 637)           | 32 691<br>(56)                      |
| Profit before taxation<br>Taxation  | 29 683<br>(14 500)                 | 32 635<br>(17 064)                  |
| Profit after taxation   | 15 183                             | 15 571                              |
| Cash flows Operating cash flows Investing cash flows Financing cash flows | 44 205<br>(33 487)<br>(2 558)      | 50 041<br>(22 357)                  |
| Total cash flows  | 8 160                              | 27 684                              |

Based on unaudited financial results for the period to 30 November 2003.

|   | At          | At          |
|---|-------------|-------------|
|   | 30 Nov 2003 | 28 Feb 2003 |
|   | R000        | R000        |
| Assets and liabilities                          |             |             |
| Total assets                                    | 466 360     | 444 355     |
| Total liabilities                               | (46 467)    | (51 666)    |
| Net assets                                      | 419 893     | 392 689     |
| The loss on disposal was determined as follows: |             |             |
| Net assets as above                             | 419 893     |             |
| Minority shareholders                           | (186 806)   |             |
| Group's investment in Capitec Bank              | 233 087     |             |
| Goodwill realised on unbundling                 | 35 604      |             |
| Carrying value of investment                    | (260 054)   |             |
| Loss on unbundling                              | 8 637       | _           |



|   | Group   |           | Company |         |
|---|---------|-----------|---------|---------|
|   | 2004    | 2003      | 2004    | 2003    |
|   | R000    | R000      | R000    | R000    |
| 35. EARNINGS PER SHARE  |         |           |         |         |
| The calculations of earnings per share are based on the following:                                      |         |           |         |         |
| Total earnings attributable to ordinary shareholders Adjustments (net of tax and outside shareholders): | 32 729  | (185 937) |         |         |
| Goodwill amortisation   | 30 930  | 27 409    |         |         |
| Exceptional items   | 16 292  | 237 031   |         |         |
| Non-headline items of associated companies  | 1 170   | 6 321     |         |         |
| Headline earnings   | 81 121  | 84 824    |         |         |
| Weighted average number of shares (000)   | 111 700 | 120 000   |         |         |
| 36. DISTRIBUTIONS TO SHAREHOLDERS Normal dividend Final   |         |           |         |         |
| 0 cents per share (2003: 20 cents)  |         | 24 000    |         | 24 000  |
| Special distribution Dividend   |         |           |         |         |
| 100 cents per share (2003: 100 cents)<br>Capital  | 115 000 | 120 000   | 115 000 | 120 000 |
| 0 cents per share (2003: 100 cents)   |         | 120 000   |         | 120 000 |
|   | 115 000 | 264 000   | 115 000 | 264 000 |

Dividends payable are not accounted for until they have been declared. The special distribution of 100 cents per share for 2004 was declared on 4 February 2004 and accordingly provided for as a liability on the balance sheet (included in accounts payable), whilst the 2003 financial statements did not reflect the final dividends and special distributions in respect of 28 February 2003 due to those only being declared after year-end. They have been accounted for in shareholders' equity as an appropriation of retained earnings in the year ended 29 February 2004.

## 37. CAPITAL EXPENDITURE APPROVED

| Expenditure contracted for                    |       | 13 865 |
|---|-------|--------|
| Expenditure authorised but not contracted for | 1 675 | 39 632 |
|   | 1 675 | 53 497 |

Capital expenditure will be financed from working capital generated within the group.



for the year ended 29 February 2004

|   | Group  |        | Company |      |
|---|--------|--------|---------|------|
|   | 2004   | 2003   | 2004    | 2003 |
|   | R000   | R000   | R000    | R000 |
| 38. OPERATING LEASE COMMITMENTS Future commitments in terms of:       |        |        |         |      |
| Rental agreements  Due within one year                                | 4 589  | 6 647  |         |      |
| One to five years   | 1 917  | 5 682  |         |      |
| Operating leases – premises   |        |        |         |      |
| Due within one year   | 20 546 | 46 127 |         |      |
| One to five years   | 32 484 | 67 002 |         |      |
| 39. CONTINGENT LIABILITIES Guarantees Contingent liability in respect |        |        |         |      |
| of risk sharing   | 20 000 | 22 486 |         |      |
| Foreign exchange  |        |        |         |      |
| US dollar commitments   |        | 1 335  |         |      |

### Axiam Holdings Limited ("Axiam") claims

Following the acquisition of Axiam by PSG Investment Bank Holdings ("PSGIB") in November 2001 and subsequent elimination of the minorities, PSGIB has an obligation to the former minority shareholders of Axiam, who together held 2% of Axiam's shares as of that date, to the effect that any recoveries resulting from actions against parties responsible for the erosion of shareholder value of Axiam before then, would be distributed to such minority shareholders pro rata to their respective shareholding as at 21 December 2001. Upon sale of PSGIB, this obligation was taken over by PSG Group Limited.

### Ringfenced assets

Upon the acquisition of the business of Keynes Rational by Capitec Bank Holdings Limited, PSGIB warranted to and in favour of the minority shareholders of the former Keynes Rational Holdings Limited and to Capitec Bank Holdings Limited that the tangible net asset value of the acquired business as at 28 February 2001, would not be less than R100 million. During 2002, this liability was assumed by PSG Group following the sale of PSGIB.

In addition to the above, certain ringfenced assets and liabilities in existence at, or eminating from activities prior to 1 March 2001, would be held and administered for the exclusive benefit, risk, profit and loss of PSGIB. This benefit was transferred to Axiam Holdings Limited, a 100% subsidiary of PSG Group Limited, upon the sale of PSGIB.

#### Deferred tax liabilities

Deferred tax liabilities have not been established for any normal income tax that would be payable on the unremitted earnings of certain offshore subsidiaries, as it is the intention that such amounts will be permanently reinvested.



#### **40. BORROWING POWERS**

In terms of the company's articles of association, borrowing powers are unlimited. Details of actual borrowings are disclosed in note 18 to the financial statements.

#### **41. RETIREMENT FUND**

The group provides retirement benefits to all employees by way of a defined contribution fund regulated by the Pension Funds Act.

#### **42. RELATED-PARTY TRANSACTIONS**

PSG Group Limited and its subsidiaries enter into various financial services transactions with members of the PSG Group. These transactions include a range of investment, administrative, advisory and corporate services in the normal course of business. These transactions are executed on terms no less favourable than those arranged with third parties. All intergroup transactions have been eliminated on consolidation.

Apart from the group's retirement fund's investments being managed by mCubed, no significant transactions with associated companies occurred.

The shareholding of directors and the directors' remuneration are set out in the directors' report.

During the year the following amounts were paid to directors and senior management of subsidiary companies in respect of:

|   | R000  |
|---|-------|
| - additional shares in subsidiaries acquired from directors                                   | 5 745 |
| – cancellation of options held by senior management to acquire shares in subsidiary companies | 7 080 |

#### **43. FINANCIAL INSTRUMENTS**

#### Fair values

At year-end the carrying values of financial instruments reported in the financial statements approximate their fair value.

#### Credit risk

Potential concentrations of credit risk principally exist in the area of investments, trading securities, loans and advances, accounts receivable and cash and short-term funds. Credit risk in respect of the linked-product investments are borne by the investors.

Loans and advances and accounts receivable are disclosed net of provisions for doubtful debts. Sufficient measures are taken by the group to limit credit risk in respect of individual items to acceptable levels. Following the discontinuance of the investment banking and retail banking operations during the past two years, the group's exposure to credit risk was significantly reduced. Apart from credit swaps to the value of R20 million (2003: R43 million), originated from South African government-issued loans, the remainder of the balance does not present any significant concentration of credit risk.

The group only deposits surplus cash with major banks of high credit standing.

#### Interest rate risk

The group's exposure to interest rate risk is limited due to low levels of debt on the balance sheet and loans and advances being repayable within a relatively short period.

#### Foreign currency risk

Apart from certain unit trusts being administered in Mauritius, limited business is conducted outside South Africa. Foreign currency risk relating to the import of goods and services is managed by the use of forward exchange contracts.



for the year ended 29 February 2004

#### 44. CHANGE IN ACCOUNTING POLICIES

#### Application of AC133

The group has applied AC133 for the first time this year. The prior year balances have not been restated. The cumulative effect on prior years shown as a negative adjustment against equity as at the beginning of the year, was R11,4 million. The negative adjustment reported as at 31 August 2003, was R1,1 million. This change mainly relates to different bases of valuation adopted for valuing credit derivatives.

The effect of the change in accounting policy on the current year earnings is as follows:

|                                   | R000    |
|-----------------------------------|---------|
| Increase in net income before tax | 6 934   |
| Income tax effect                 | (2 019) |
| Outside shareholders              | (94)    |
|                                   | 4 821   |

#### Application of AC133 on assurance business

Contracts with policyholders are now classified as either investment or insurance contracts. Insurance contracts are those contracts which carry significant insurance risk. Where no significant insurance risk exists, contracts are classified as investment contracts. Investment contracts now fall within the scope of AC133 and are accounted for in terms of that statement. The liabilities in respect of each are disclosed separately on the balance sheet.

Premiums, investment returns, benefit payments, sales remuneration and taxation in respect of investments contracts are not included in the income statement of the life operation, but are accounted for directly against the investment contract liabilities.

The application of AC133 in respect of the assurance business and resultant split between investment and insurance contracts had no effect on the attributable earnings of the group. A reconciliation of the results as reported under AC133 and the previous basis, is presented in Appendix B.

#### Consolidation of the share trust

The PSG Group Share Incentive Trust was consolidated in the group financial statements for the first time this year. The consolidation had no effect on earnings or opening retained income as all scheme shares had already been allocated to participants.

### **45. COMPARATIVE FIGURES**

Certain comparative figures have been regrouped and reclassified to provide more meaningful comparison. In compliance with AC101, gross revenue is now disclosed separately on the face of the income statement, whilst operating income represents the net revenue from each of the main revenue sources. To accomplish this, interest income of R11 million and a corresponding finance charge in 2003 were reclassified to other operating income, and employee compensation of R30 million in respect of assurance subsidiaries – previously disclosed under operating expenses – was set off against assurance income. On the balance sheet, components of the linked-product investments amounting to R11 million – previously disclosed under accounts receivable and accounts payable in 2003 – were reclassified to the linked-product investment line and linked-product liabilities line respectively.



| 2004   2003   2004   2003   2004   2003   R000   R0000   R0   |  | Group     |           | Com       | pany      |
|--|--|-----------|-----------|-----------|-----------|
| 46. NOTES TO THE CASH FLOW STATEMENT 46.1 Cash generated by operating activities  Net income from normal operations Transfer to policyholders' fund 525 835 184 756 Adjustment for other non-cash items 46 478 665 207 411 427 242 955 39 600  46.2 Change in net current assets Change in accounts receivable 32 433 (146 763) (50 000) Change in inventories 647 (14 131) Change in other liabilities and provisions (4 337) (18 708) 351 (1)  46.3 Taxation paid Balance at beginning of year (31 253) (42 522) (7 756) Deferred tax adjustment 13 493 9 918 Share of associates' tax 3 826 5 823 Charge in lieu of tax payable Subsidiaries acquired/sold (129) (4 337) Balance at end of year (3 219) (4 327) (7 622) (7 756) (6 009) (4 337) (1 281 3 227 7 756 (6 009) (4 5 059)  46.4 Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600) Provision for payments to shareholders at end of year 115 000 115 000   |  | 2004      | 2003      | 2004      | 2003      |
| Net income from normal operations   92 894   162 574   242 955   39 600  |  | R000      | R000      | R000      | R000      |
| Transfer to policyholders' fund Adjustment for other non-cash items  |  |           |           |           |           |
| Adjustment for other non-cash items  46 478 64 097  665 207 411 427 242 955 39 600  46.2 Change in net current assets  Change in accounts receivable Change in inventories Change in other liabilities and provisions  (4 337) (18 708) 351 (1)  28 743 (179 602) (49 649) (1)  46.3 Taxation paid  Balance at beginning of year Charge in income statement (31 253) (42 522) (7 756) Deferred tax adjustment 13 493 9 918 Share of associates' tax 3 826 5 823 Charge in lieu of tax payable Subsidiaries acquired/sold Subsidiaries acquired/sold (129) (4 337) Balance at end of year  46.4 Dividends and capital distributions Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600) Provision for payments to shareholders at end of year  115 000  115 000  | Net income from normal operations          | 92 894    | 162 574   | 242 955   | 39 600    |
| A6.2 Change in net current assets   Change in accounts receivable   32 433   | Transfer to policyholders' fund            | 525 835   | 184 756   |           |           |
| ## A6.2 Change in net current assets Change in accounts receivable Change in inventories Change in inventories Change in other liabilities and provisions  ## A6.3 Taxation paid  ## Balance at beginning of year Charge in income statement Charge in lieu of tax payable Subsidiaries acquired/sold  ## Balance at end of year  ## A6.4 Dividends and capital distributions Dividends and capital distributions for the year Provision for payments to shareholders at end of year  ## A6.2 Change in nect current assets  ## A6.4 Dividends and capital distributions  ## A6.5 Change in income statement  ## A6.4 Dividends and capital distributions  ## A6.5 Dividends and capital distributions  ## A6.6 Dividends and capital distributions | Adjustment for other non-cash items        | 46 478    | 64 097    |           |           |
| Change in accounts receivable       32 433       (146 763)       (50 000)         Change in inventories       647       (14 131)       (1)         Change in other liabilities and provisions       (4 337)       (18 708)       351       (1)         46.3 Taxation paid         Balance at beginning of year       (3 227)       (7 622)       (7 756)         Charge in income statement       (31 253)       (42 522)       (7 756)         Deferred tax adjustment       13 493       9 918         Share of associates' tax       3 826       5 823         Charge in lieu of tax payable       (9 546)         Subsidiaries acquired/sold       (129)       (4 337)         Balance at end of year       11 281       3 227       7 756         46.4 Dividends and capital distributions         Dividends and capital distributions       (378 018)       (39 600)       (378 018)       (39 600)         Provision for payments to shareholders at end of year       115 000       115 000       115 000  |  | 665 207   | 411 427   | 242 955   | 39 600    |
| Change in accounts receivable       32 433       (146 763)       (50 000)         Change in inventories       647       (14 131)       (1)         Change in other liabilities and provisions       (4 337)       (18 708)       351       (1)         46.3 Taxation paid         Balance at beginning of year       (3 227)       (7 622)       (7 756)         Charge in income statement       (31 253)       (42 522)       (7 756)         Deferred tax adjustment       13 493       9 918         Share of associates' tax       3 826       5 823         Charge in lieu of tax payable       (9 546)         Subsidiaries acquired/sold       (129)       (4 337)         Balance at end of year       11 281       3 227       7 756         46.4 Dividends and capital distributions         Dividends and capital distributions       (378 018)       (39 600)       (378 018)       (39 600)         Provision for payments to shareholders at end of year       115 000       115 000       115 000  | 46.2 Change in net current assets          |           |           |           |           |
| Change in inventories       647       (14 131)       (12 708)       351       (1)         46.3 Taxation paid       Balance at beginning of year       (3 227)       (7 622)         Charge in income statement       (31 253)       (42 522)       (7 756)         Deferred tax adjustment       13 493       9 918         Share of associates' tax       3 826       5 823         Charge in lieu of tax payable       (9 546)         Subsidiaries acquired/sold       (129)       (4 337)         Balance at end of year       11 281       3 227       7 756         46.4 Dividends and capital distributions for the year       (378 018)       (39 600)       (378 018)       (39 600)         Provision for payments to shareholders at end of year       115 000       115 000       115 000  |  | 32 433    | (146 763) | (50 000)  |           |
| 28 743   | •  | 647       | ,         | , ,       |           |
| 46.3 Taxation paid   | Change in other liabilities and provisions | (4 337)   | (18 708)  | 351       | (1)       |
| Balance at beginning of year (3 227) (7 622) Charge in income statement (31 253) (42 522) (7 756)  Deferred tax adjustment 13 493 9 918 Share of associates' tax 3 826 5 823 Charge in lieu of tax payable (9 546) Subsidiaries acquired/sold (129) (4 337) Balance at end of year 11 281 3 227 7 756  (6 009) (45 059)  46.4 Dividends and capital distributions Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600) Provision for payments to shareholders at end of year 115 000 115 000   |  | 28 743    | (179 602) | (49 649)  | (1)       |
| Balance at beginning of year (3 227) (7 622) Charge in income statement (31 253) (42 522) (7 756)  Deferred tax adjustment 13 493 9 918 Share of associates' tax 3 826 5 823 Charge in lieu of tax payable (9 546) Subsidiaries acquired/sold (129) (4 337) Balance at end of year 11 281 3 227 7 756  (6 009) (45 059)  46.4 Dividends and capital distributions Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600) Provision for payments to shareholders at end of year 115 000 115 000   | 46.3 Taxation paid                         |           |           |           |           |
| Charge in income statement       (31 253)       (42 522)       (7 756)         Deferred tax adjustment       13 493       9 918         Share of associates' tax       3 826       5 823         Charge in lieu of tax payable       (9 546)         Subsidiaries acquired/sold       (129)       (4 337)         Balance at end of year       11 281       3 227       7 756         (6 009)       (45 059)       -       -         46.4 Dividends and capital distributions for the year       (378 018)       (39 600)       (378 018)       (39 600)         Provision for payments to shareholders at end of year       115 000       115 000   | •  | (3 227)   | (7 622)   |           |           |
| Share of associates' tax       3 826       5 823         Charge in lieu of tax payable       (9 546)         Subsidiaries acquired/sold       (129)       (4 337)         Balance at end of year       11 281       3 227       7 756         (6 009)       (45 059)       -       -         46.4 Dividends and capital distributions         For the year       (378 018)       (39 600)       (378 018)       (39 600)         Provision for payments to shareholders at end of year       115 000       115 000   |  | • •       | , ,       | (7 756)   |           |
| Charge in lieu of tax payable Subsidiaries acquired/sold Balance at end of year  (129) (4 337)  11 281 3 227 7 756  (6 009) (45 059)  46.4 Dividends and capital distributions Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600) Provision for payments to shareholders at end of year  115 000 115 000   | Deferred tax adjustment                    | 13 493    | 9 918     |           |           |
| Subsidiaries acquired/sold       (129)       (4 337)         Balance at end of year       11 281       3 227       7 756         (6 009)       (45 059)       -       -         46.4 Dividends and capital distributions         Dividends and capital distributions       (378 018)       (39 600)       (378 018)       (39 600)         Provision for payments to shareholders at end of year       115 000       115 000   | Share of associates' tax                   | 3 826     | 5 823     |           |           |
| Balance at end of year 11 281 3 227 7 756  (6 009) (45 059)  46.4 Dividends and capital distributions  Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600)  Provision for payments to shareholders at end of year 115 000 115 000   |  |           | (9 546)   |           |           |
| (6 009) (45 059)  46.4 Dividends and capital distributions  Dividends and capital distributions  for the year (378 018) (39 600) (378 018) (39 600)  Provision for payments to shareholders at end of year 115 000 115 000   |  | , ,       | (4 337)   |           |           |
| 46.4 Dividends and capital distributions  Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600)  Provision for payments to shareholders at end of year 115 000 115 000  | Balance at end of year                     | 11 281    | 3 227     | 7 756     |           |
| Dividends and capital distributions for the year (378 018) (39 600) (378 018) (39 600)  Provision for payments to shareholders at end of year 115 000 115 000  |  | (6 009)   | (45 059)  | -         | -         |
| Provision for payments to shareholders at end of year 115 000 115 000  | Dividends and capital distributions        | (270.040) | (20, 600) | /270 040\ | (20, 600) |
| at end of year 115 000 115 000   | j i  | (3/8 018) | (39 000)  | (2/8 018) | (39 000)  |
| <b>(263 018)</b> (39 600) <b>(263 018)</b> (39 600)  | , •  | 115 000   |           | 115 000   |           |
|  |  | (263 018) | (39 600)  | (263 018) | (39 600)  |



|  | Group    |           | Company |      |
|--|----------|-----------|---------|------|
|  | 2004     | 2003      | 2004    | 2003 |
|  | R000     | R000      | R000    | R000 |
| 46.5 Subsidiaries acquired               |          |           |         |      |
| Net assets of subsidiaries acquired      |          |           |         |      |
| Fixed assets                             | (17 254) | (4 312)   |         |      |
| Trademarks                               |          | (6 204)   |         |      |
| Investments in associated companies      |          | (29 822)  |         |      |
| Other investments and non-current assets | (20 113) | (8 592)   |         |      |
| Deferred taxation                        | (208)    | (161)     |         |      |
| Accounts receivable                      | (39 112) | (10 477)  |         |      |
| Loans and advances                       |          | (109 480) |         |      |
| Trading securities                       | (598)    | (56 906)  |         |      |
| Cash and short-term funds                | (13 259) | (23 078)  |         |      |
| Long-term liabilities                    | (438)    | 995       |         |      |
| Short-term liabilities                   |          | 537       |         |      |
| Accounts payable                         | 27 926   | 13 738    |         |      |
| Income tax liabilities                   | 36       | 5 566     |         |      |
| Provisions                               | 3 537    |           |         |      |
| Outside shareholders                     | 7 114    | 4 737     |         |      |
| Goodwill on acquisition                  | (40 585) | (4 509)   |         |      |
| Total purchase price                     | (92 954) | (227 968) |         |      |
| Less: Carrying value of associate        | 16 299   |           |         |      |
| Less: Paid for by non-cash means         |          | 182 271   |         |      |
| Cash consideration paid                  | (76 655) | (45 697)  |         |      |
| Deposits and cash of subsidiaries        | 13 259   | 23 078    |         |      |
| Net cash flow                            | (63 396) | (22 619)  |         |      |



|  | Group     |           | Company |      |
|--|-----------|-----------|---------|------|
|  | 2004      | 2003      | 2004    | 2003 |
|  | R000      | R000      | R000    | R000 |
| 46.6 Subsidiaries sold   |           |           |         |      |
| Net assets of subsidiaries sold                                    |           |           |         |      |
| Fixed assets   | 150 762   | 164 048   |         |      |
| Goodwill within subsidiaries                                       |           | 7 068     |         |      |
| Investments in associated companies                                |           | 192 186   |         |      |
| Other investments and non-current assets                           | 470       | 42 936    |         |      |
| Deferred taxation  | 54 217    | 133 648   |         |      |
| Accounts receivable  | 23 553    | 233 584   |         |      |
| Loans and advances   | 131 568   | 1 092 015 |         |      |
| Trading securities   |           | 221 347   |         |      |
| Short-term money market assets                                     |           | 185 527   |         |      |
| Cash and short-term funds  | 113 809   | 364 228   |         |      |
| Deposits and current accounts                                      | (12 803)  | (799 217) |         |      |
| Long-term liabilities  | , ,       | (43 993)  |         |      |
| Accounts payable   | (43 222)  | (98 210)  |         |      |
| Provision for liabilities  | (1 862)   | (13 514)  |         |      |
| Income tax liabilities   | 93        | (1 229)   |         |      |
| Outside shareholders   |           | (62 127)  |         |      |
| Net assets of subsidiaries   | 416 585   | 1 618 297 |         |      |
| Outside shareholders   | (186 806) | (513 692) |         |      |
| Goodwill realised on disposal                                      | 37 293    | 872       |         |      |
| Loss on sale of subsidiaries                                       | (269)     | (177 330) |         |      |
| Proceeds on sale   | 266 803   | 928 147   |         |      |
| Unsettled at year-end  |           | (592 817) |         |      |
| Carrying value of subsidiary unbundled                             | (260 054) |           |         |      |
| Deposits and cash of subsidiaries                                  | (113 809) | (364 228) |         |      |
| Net cash flow  | (107 060) | (28 898)  |         |      |
| 46.7 Cook and agriculante at and of                                |           |           |         |      |
| 46.7 Cash and equivalents at end of year Cash and short-term funds | 206 827   | 228 406   | 264     | 195  |
| Bank overdrafts  | (5 823)   | (5 054)   | 204     | 190  |
|  | 201 004   | 223 352   | 264     | 195  |



## annexure a - investments

| INTEREST IN SUBSIDIARIES               | Proportion held<br>directly or indirectly<br>by holding company |      | Issued<br>share capital |              |
|--|---|------|-------------------------|--------------|
| Company                                | 2004<br>%   | 2003 | 2004<br>R000            | 2003<br>R000 |
| PSG Financial Services Limited         | 100   | 100  | 45 872                  | 45 872       |
| PSG Investment Services (Pty) Limited  | 98  | 95   | 1 802                   | 950          |
| PSG Corporate Services (Pty) Limited   | 100   | 100  | 4                       | 4            |
| PSG Capital Limited                    | 91  | 100  | 4                       | 4            |
| Channel Life Limited                   | 89  | 88   | 3 105                   | 1 743        |
| Capitec Bank Holdings Limited (listed) |   | 55   |                         | 631          |

The company's interest in attributable income and losses of subsidiaries amounts to R54 836 000 (2003: R10 147 000) and R14 351 000 (2003: R12 740 000) respectively.

Information is only disclosed in respect of subsidiaries of which the financial position or results are material. All of the above are incorporated in the Republic of South Africa. Details of the nature of activities of each of the above subsidiaries are disclosed in the front section of this annual report. Further details of investments are available at the registered offices of the relevant group companies.

## INTEREST IN ASSOCIATED COMPANIES

|  |  | Proportion held directly or indirectly by holding companies |           | Group<br>Carrying value |                  |
|--|--|---|-----------|-------------------------|------------------|
| Company  | Nature of business                     | 2004<br>%   | 2003<br>% | 2004<br>R000            | 2003<br>R000     |
| <b>Listed</b> mCubed Holdings Limited Appleton Limited | Financial services<br>Asset management | 21  | 21<br>31  | 65 117                  | 62 739<br>15 806 |
|  |  |   |           | 65 117                  | 78 545           |
| <b>Unlisted</b> Risk Monitor Group Limited Other       | Health consulting                      | 41  | 41        | 1 266<br>1 113          | 1 228<br>361     |
|  |  |   |           | 2 379                   | 1 589            |

Information is only disclosed in respect of associates of which the financial position or results are material. Further details of investments are available at the registered offices of the relevant group companies.

| FINANCIAL INFORMATION IN RESPECT OF PRINCIPAL ASSOCIATED COMPANY mCubed Holdings Limited | 2004<br>R000 | 2003<br>R000 |
|--|--------------|--------------|
| Balance sheet  |              |              |
| Property, plant and equipment  | 20 310       | 31 236       |
| Investments  | 20 883 654   | 23 777 646   |
| Goodwill   | 170 700      | 183 950      |
| Other non-current assets   | 13 189       | 19 963       |
| Current assets   | 164 912      | 118 715      |
|  | 21 252 765   | 24 131 510   |
| Share capital and reserves   | 367 411      | 368 024      |
| Policyholder liabilities   | 20 818 507   | 23 702 670   |
| Current liabilities  | 66 847       | 60 816       |
|  | 21 252 765   | 24 131 510   |
| Income statement   |              |              |
| Net profit before taxation   | 42 595       | 32 889       |
| Taxation   | (25 033)     | (20 322)     |
| Net profit for the year  | 17 562       | 12 567       |
|  |              |              |



## annexure b - income from assurance subsidiaries

## RECONCILIATION OF INCOME STATEMENT EFFECT OF APPLICATION OF AC133

|   | Statutory<br>income<br>statement<br>R000 | Investment<br>contracts<br>R000 | Insurance<br>contracts<br>R000 |
|---|--|---------------------------------|--------------------------------|
| Income                                  |  |                                 |                                |
| Gross premiums                          | 822 771                                  | 603 757                         | 219 014                        |
| Reassurance premiums                    | (92 126)                                 |                                 | (92 126)                       |
| Net premium income                      | 730 645                                  | 603 757                         | 126 888                        |
| Policyholders' investment income        | 10 182                                   | 386                             | 9 796                          |
| Linked policyholders' investment income | 103 258                                  | 102 821                         | 437                            |
| Shareholders' investment income         | 6 636                                    |                                 | 6 636                          |
| Investment policy fee                   |  |                                 | 6 636                          |
| Other income                            | 3 245                                    | 72                              | 3 173                          |
| Total income                            | 853 966                                  | 707 036                         | 153 566                        |
| Outgo                                   |  |                                 |                                |
| Sales remuneration                      | 62 357                                   | 15 509                          | 46 848                         |
| Reinsurance commissions                 | (19 555)                                 |                                 | (19 555)                       |
| Net commissions                         | 42 802                                   | 15 509                          | 27 293                         |
| Administration expenses                 | 85 449                                   | 9 676                           | 75 773                         |
| Policyholders' benefits                 | 178 312                                  | 112 185                         | 66 127                         |
| Total outgo                             | 306 563                                  | 137 370                         | 169 193                        |
| Excess                                  |  |                                 |                                |
| Excess of income over outgo             | 547 403                                  | 569 666                         | (15 627)                       |
| Transfer from/(to) policyholders' fund  | (525 833)                                | (562 214)                       | 36 381                         |
| Taxation                                | (1 882)                                  | (816)                           | (1 066)                        |
| Transfer to insurance income statement  |  | (6 636)                         |                                |
| Income from assurance operations        | 19 688                                   | -                               | 19 688                         |



## annexure c - segment report

## Primary reporting segment

The group is organised in three main business segments:

- Investment banking and corporate finance
- Assurance and employee benefits
- Financial advice and funds management

Elimination of transactions between business segments have been included in the "Other" category. Segment assets and liabilities include all assets and liabilities categories as listed in the balance sheet of the group. Capital expenditure comprises additions to fixed assets and trademarks.

| For the year ended 29 February 2004      | Total<br>revenue<br>ROOO | Segment<br>result<br>R000 | Segment<br>assets<br>R000 | Segment<br>liabilities<br>R000 |
|--|--------------------------|---------------------------|---------------------------|--------------------------------|
| Investment banking and corporate finance | 127 340                  | 31 379                    | 129 402                   | 62 224                         |
| Assurance and employee benefits          | 871 949                  | 19 393                    | 1 284 215                 | 1 169 743                      |
| Financial advice and funds management    | 216 950                  | (2 522)                   | 764 305                   | 654 593                        |
| Retail banking                           | 308 302                  | 47 153                    |                           |                                |
| Other                                    | 90 076                   | (2 509)                   | 202 315                   | 132 582                        |
|  | 1 614 617                | 92 894                    | 2 380 237                 | 2 019 142                      |
|  | Capital                  |                           |                           | Impairment                     |
|  | expenditure<br>ROOO      | Depreciation<br>R000      | Amortisation<br>R000      | charges<br>R000                |
| Investment banking and corporate finance | 3 430                    | 2 087                     | 1 726                     | 1 554                          |
| Assurance and employee benefits          | 8 833                    | 6 972                     | 1 947                     |                                |
| Financial advice and funds management    | 1 779                    | 3 511                     | 7 818                     | 7 125                          |
| Retail banking                           | 37 401                   | 22 139                    | 8 965                     |                                |
| Other                                    | 1 081                    | 200                       | 11 516                    | (2 541)                        |
|  | 52 524                   | 34 909                    | 31 972                    | 6 138                          |



| For the year ended 28 February 2003      | Total<br>revenue<br>R000 | Segment<br>result<br>R000 | Segment<br>assets<br>R000 | Segment<br>liabilities<br>R000 |
|--|--------------------------|---------------------------|---------------------------|--------------------------------|
| Investment banking and corporate finance | 754 811                  | 84 542                    | 314 950                   | 256 450                        |
| Retail banking                           | 326 909                  | 47 142                    | 434 429                   | 48 496                         |
| Assurance and employee benefits          | 405 981                  | 22 653                    | 732 385                   | 622 849                        |
| Financial advice and funds management    | 139 327                  | 24 186                    | 435 705                   | 396 578                        |
| Other                                    | 30 969                   | (15 949)                  | 676 773                   | 86 396                         |
|  | 1 657 997                | 162 574                   | 2 594 242                 | 1 410 769                      |
|  | Capital                  |                           |                           | Impairment                     |
|  | expenditure<br>R000      | Depreciation<br>R000      | Amortisation<br>R000      | charge<br>R000                 |
| Investment banking and corporate finance | 8 018                    | 17 591                    | 4 448                     |                                |
| Retail banking                           | 31 329                   | 21 402                    |                           | 4 901                          |
| Assurance and employee benefits          | 4 636                    | 4 713                     | 2 209                     | 2 176                          |
| Financial advice and funds management    | 1 851                    | 3 088                     | 3 300                     | 608                            |
| Other                                    | 1 950                    | 467                       |                           | 12 528                         |
|  | 47 784                   | 47 261                    | 9 957                     | 20 213                         |
|  |                          |                           | 2004                      | 2003                           |
| Reconciliation of segment result         |                          |                           | R000                      | R000                           |
| Segment result (operating profit)        |                          |                           | 92 894                    | 162 574                        |
| Finance charges                          |                          |                           | (3 670)                   | (27 162)                       |
| Income from associated companies         |                          |                           | 11 151                    | 5 614                          |
| Exceptional items                        |                          |                           | (15 932)                  | (236 790)                      |
| Net income before taxation               |                          |                           | 84 443                    | (95 764)                       |

## Secondary reporting segment

No secondary reporting segment has been included as the group derives substantially all of its revenue from inside the Republic of South Africa.



## share analysis

## as at 29 February 2004

|  | Shareholders          |       | Shares held |       |
|--|-----------------------|-------|-------------|-------|
|  | Number                | %     | Number      | %     |
| Range of shareholding                          |                       |       |             |       |
| 1 - 1 000                                      | 1 864                 | 52,9  | 644 320     | 0,6   |
| 1 001 - 10 000                                 | 1 279                 | 36,3  | 4 942 607   | 4,7   |
| 10 001 - 100 000                               | 302                   | 8,6   | 9 589 891   | 9,1   |
| 100 001 - 1 000 000                            | 57                    | 1,6   | 18 974 262  | 18,1  |
| Over 1 000 000                                 | 21                    | 0,6   | 70 848 920  | 67,5  |
|  | 3 523                 | 100,0 | 105 000 000 | 100,0 |
| Type of shareholder                            |                       |       |             |       |
| Individuals                                    | 3 015                 | 85,6  | 12 390 259  | 11,8  |
| Investment companies and trusts                | 406                   | 11,5  | 70 240 070  | 66,9  |
| Banks and nominee companies                    | 74                    | 2,1   | 18 692 528  | 17,8  |
| Pension and provident funds                    | 28                    | 0,8   | 3 677 143   | 3,5   |
|  | 3 523                 | 100,0 | 105 000 000 | 100,0 |
| Public and non-public shareholding             |                       |       |             |       |
| Non-public                                     |                       |       |             |       |
| Directors                                      | 8                     | 0,2   | 28 500 605  | 27,1  |
| Associates of directors                        | 4                     | 0,1   | 3 365 333   | 3,2   |
| Directors of subsidiaries                      | 8                     | 0,2   | 2 485 516   | 2,4   |
| Employee share scheme                          | 1                     |       | 1 786 390   | 1,7   |
|  | 21                    | 0,5   | 36 137 844  | 34,4  |
| Public   | 3 502                 | 99,5  | 68 862 156  | 65,6  |
|  | 3 523                 | 100,0 | 105 000 000 | 100,0 |
| Individual shareholders holding more than 5%   | as at 29 February 200 | 14    |             |       |
| individual shareholders notating more than 5 % | as at 25 rebruary 200 | , -   |             |       |
| JF Mouton Family Trust                         |                       |       | 19 371 969  | 18,4  |
| Old Mutual Asset Management                    |                       |       | 14 916 390  | 14,2  |
| Sanlam Asset Management                        |                       |       | 12 682 832  | 12,1  |
| Januari 7.55ee Flanagement                     |                       |       |             |       |
| RMB Asset Management                           |                       |       | 7 430 268   | 7,1   |

## shareholders' diary

2004Financial year-end29 FebruaryProfit announcement19 AprilAnnual general meeting18 JuneInterim reportOctober



## notice of annual general meeting

Notice is hereby given of the annual general meeting of shareholders of PSG Group Limited ("PSG Group" or "the company") to be held at Protea Hotel Stellenbosch, Techno Avenue, Techno Park, Stellenbosch, on Friday, 18 June 2004, at 12:00.

#### **AGENDA**

- 1. To receive and consider the annual financial statements of the company and the reports of the directors and the auditors for the year ended 29 February 2004.
- 2. To confirm the dividends to shareholders set out in the financial statements in 1 above.
- 3. Re-election of directors:
  - 3.1. To re-elect as director Mr D Lockey, being a new appointment to the board, who retires in terms of the articles of association of the company and, being eligible, offers himself for re-election.

#### Summary curriculum vitae of Desmond Lockey

Mr Lockey, aged 42, obtained a BA (Law) degree from the University of the Western Cape and a BA (Hons) degree in Business Management and Administration from the University of Stellenbosch Business School.

He was a representative at the multi-party negotiation forum that negotiated the transition to democracy in South Africa and as a member of the South African parliament he served on various committees.

His experience as a director includes non-executive positions in information technology, telecommunications and mining exploration companies. He is also a director of PSG Capital Limited and Channel Life Limited, subsidiaries of the company.

3.2. To re-elect as director Mr L van A Bellingan who retires by rotation in terms of the articles of association of the company and, being eligible, offers himself for re-election.

#### Summary curriculum vitae of Lourentius van Andringa Bellingan

Mr Bellingan, aged 58, obtained his academic qualifications, including a BCom and an LLB, from the University of Stellenbosch. He also qualified as a chartered accountant (SA). He is an entrepreneur and director of various companies.

3.3. To re-elect as director Mr MJ Jooste who retires by rotation in terms of the articles of association of the company and, being eligible, offers himself for re-election.

### Summary curriculum vitae of Markus Johannes Jooste

Mr Jooste, aged 43, obtained a BAcc degree from the University of Stellenbosch and also qualified as a chartered accountant (SA).

He is the chief executive officer of Steinhoff International Holdings Limited and serves on several boards in the Steinhoff group's operations in Europe, the UK and Australia.

He also serves on the boards of other listed companies, including Unitrans (member of the remuneration committee) and Freedom Group (listed in Australia).

- 4. To re-appoint PricewaterhouseCoopers Inc. as auditors for the ensuing year.
- 5. To authorise the directors to determine and pay the auditors' remuneration for the year ended 29 February 2004.
- 6. To confirm the directors' remuneration, as disclosed in the annual financial statements, for the year ended 29 February 2004.
- 7. To consider and, if deemed fit, pass, with or without modification, the following ordinary and special resolutions:

## 7.1 As an ordinary resolution

"Resolved that the unissued shares in the company be and are hereby placed under the control of the directors until the next annual general meeting and that they be and are hereby authorised to issue any



## notice of annual general meeting

such shares as they may deem fit subject to the Companies Act 1973 (Act 61 of 1973), the articles of association of the company, and the rules and regulations of the JSE Securities Exchange South Africa."

#### 7.2 As an ordinary resolution

"Resolved that, subject to not less than 75% of those shareholders of the company present in person or represented by proxy and entitled to vote at the annual general meeting at which this resolution is proposed, voting in favour of this resolution, the directors of the company be and are hereby authorised and empowered, by way of a general authority, to allot and issue for cash without restriction, all or any of the unissued shares in the share capital of the company placed under their control as they in their discretion may deem fit, subject to the provisions of the Listings Requirements of the JSE Securities Exchange South Africa ("JSE"):

- the authority shall be valid until the date of the next annual general meeting of the company, provided it shall not extend beyond fifteen months from the date of this resolution;
- a paid press announcement giving full details, including the impact on net asset value and earnings per share, will be published after any issue representing, on a cumulative basis within any one financial year, 5% or more of the number of shares in issue prior to such issue;
- the general issues of shares for cash in the aggregate in any one financial year may not exceed 15% of the applicant's issued share capital (number of securities) of that class. The securities of a particular class will be aggregated with the securities that are compulsorily convertible into securities of that class; and, in the case of the issue of compulsorily convertible securities, aggregated with the securities of that class into which they are compulsorily convertible. The number of securities of a class which may be issued shall be based on the number of securities of that class in issue at the date of such application less any securities of the class issued during the current financial year, provided that any securities of that class to be issued pursuant to a rights issue (announced and irrevocable and underwritten) or acquisition (concluded up to the date of application) may be included as though they were securities in issue at the date of application;
- in determining the price at which an issue of shares will be made in terms of this authority the maximum discount permitted will be 10% of the weighted average traded price of such shares, as determined over the 30 trading days prior to the date that the price of the issue is determined or agreed by the directors. The committee of the JSE should be consulted for a ruling if the applicant's securities have not traded in such 30 business day period;
- any such issue will only be made to public shareholders as defined in paragraph 4.22 of the Listings
   Requirements of the JSE and not to related parties; and
- any such issue will only be securities of a class already in issue."

### 7.3 As special resolution number 1

"Resolved as a special resolution that the company be and is hereby authorised, as a general approval, to repurchase any of the shares issued by the company, upon such terms and conditions and in such amounts as the directors may from time to time decide, but subject to the provisions of section 85 to section 88 of the Companies Act 1973 (Act 61 of 1973) and the Listing Requirements of the JSE Securities Exchange South Africa ("JSE") and the requirements of any stock exchange on which the shares of the company may be quoted or listed namely that:

- the general repurchase of the shares may only be implemented on the open market of the JSE and done without any prior understanding or arrangement between the company and the counterparty;
- this general authority shall only be valid until the next annual general meeting of the company, provided that it shall not extend beyond fifteen months from the date of this resolution;
- an announcement must be published as soon as the company has acquired shares constituting, on
  a cumulative basis, 3% of the number of shares in issue, pursuant to which the aforesaid
  3% threshold is reached, containing full details thereof;
- the general authority to repurchase is limited to a maximum of 20% of the company's issued share capital at the time the authority is granted;
- the general repurchase is authorised by the company's articles of association;
- repurchases must not be made at a price more than 10% above the weighted average of the market value of the shares for five business days immediately preceding the date of repurchase;
- the company will only effect a general repurchase if it complies with paragraphs 3.37 to 3.41 of the Listings Requirements concerning shareholder spread requirements;
- the company may at any point in time only appoint one agent to effect any repurchase(s) on the company's behalf; and
- the company must ensure that its sponsor provides the JSE with the required working capital letters before it commences to repurchase any shares."



#### 7.4 As special resolution number 2

"Resolved as a special resolution that the company, insofar as it may be necessary to do so, hereby approves of, as a general approval, and authorises the acquisition by any subsidiary of the company of shares issued by such subsidiary and/or by the company, upon such terms and conditions and in such amounts as the directors of such subsidiary/ies may from time to time decide, but subject to the provisions of section 85 to section 88 of the Companies Act 1973 (Act 61 of 1973), and (if listed) the Listings Requirements of the JSE Securities Exchange South Africa ("JSE") and the requirements of any stock exchange on which the shares of the acquiree company may be quoted or listed, namely that:

- the general repurchase of shares may only be implemented on the open market of the JSE and done without any prior understanding or arrangement between the company and the counterparty;
- this general authority shall only be valid until the next annual general meeting of the company, provided that it shall not extend beyond fifteen months from the date of this resolution;
- an announcement must be published as soon as the subsidiary has acquired shares constituting, on a cumulative basis, 3% of the number of shares of the acquiree company in issue, prior to the acquisition, pursuant to which the aforesaid 3% threshold is reached, containing full details thereof;
- this general authority to repurchase is limited to a maximum of 20% in the aggregate of the acquiree company's issued share capital at the time the authority is granted, subject to a maximum of 10% in the event that it is the company's share capital that is repurchased by a subsidiary;
- the general repurchase is authorised by the company's articles of association;
- repurchases must not be made at a price more than 10% above the weighted average of the market value of the shares for the five business days immediately preceding the date of purchase;
- the company will only effect a general repurchase if it complies with paragraphs 3.37 to 3.41 of the Listings Requirements concerning shareholder spread requirements;
- the company may at any point in time only appoint one agent to effect any repurchase(s) on the company's behalf; and
- the company must ensure that its sponsor provides the JSE with the required working capital letters before it commences to repurchase any shares."

#### Reasons for and effects of the special resolutions

1. The reason for and effect of special resolution number 1 is to grant the directors a general authority in terms of the Companies Act 1973 (Act 61 of 1973) for the acquisition by the company of shares issued by it on the basis reflected in the special resolution.

In terms of the Listings Requirements of the JSE any general repurchase by the company must, inter alia, be limited to a maximum of 20% of the company's issued share capital in any one financial year of that class at the time the authority is granted.

2. The reason for and effect of special resolution number 2 is to approve that the board of directors of any subsidiary of the company could acquire shares issued by such subsidiary and/or by the company on the basis reflected in the special resolution.

In terms of the Listings Requirements of the JSE any general purchase by a subsidiary of listed shares must, inter alia, be limited to a maximum of 20% of the issued share capital of the acquiree company in any one financial year of that class at the time the authority is granted, subject to a maximum of 10% in the event that it is the company's share capital that is repurchased by a subsidiary.

- 3. The directors of the company or its subsidiaries will only utilise the general authority to purchase shares of the company and/or the subsidiary as set out in special resolutions number 1 and 2 to the extent that the directors, after considering the maximum shares to be purchased, are of the opinion that the company and its subsidiaries' ("PSG Group") position would not be compromised as to the following:
  - the PSG Group's ability in the ordinary course of business to pay its debts for a period of 12 months after the date of the notice of the annual general meeting;
  - the consolidated assets of the PSG Group will be in excess of the consolidated liabilities of the PSG Group. The assets and liabilities should be recognised and measured in accordance with the accounting policies used in the latest audited annual financial statements of the PSG Group;
  - the ordinary capital and reserves of the PSG Group after the purchase will remain adequate for the purpose
    of the business of the PSG Group for a period of 12 months after the date of the notice of the annual
    general meeting; and
  - the working capital available to the PSG Group after the purchase will be sufficient for the PSG Group's requirements for a period of 12 months after the date of the notice of the annual general meeting.
- 4. General information in respect of directors (inside front cover), major shareholders (page 62), directors' interests in securities and material changes (page 27) and the share capital of the company (page 41) is contained in the annual report to which this notice is attached.



## notice of annual general meeting

- 5. The company is not involved in any legal or arbitration proceedings, nor are any proceedings pending or threatened of which the company is aware that may have or have had in the previous 12 months, a material effect on the company's financial position.
- 6. The directors, whose names are on the inside front cover of the annual report to which this notice is attached, collectively and individually accept full responsibility for the accuracy of the information given and certify that to the best of their knowledge and belief there are no facts that have been omitted which would make any statement false or misleading, and that all reasonable enquiries to ascertain such facts that have been made, and that the notice contains all information required by JSE Listings Requirements.
- 7. Special resolutions 1 to 2 are renewals of resolutions taken at the previous annual general meeting on 13 June 2003.

#### **VOTING**

Shareholders entitled to attend and vote at the annual general meeting may appoint one or more proxies to attend, speak and vote thereat in their stead. A proxy need not be a member of the company. A form of proxy, in which are set out the relevant instructions for its completion, is enclosed for the use of a certificated shareholder or "own name" registered dematerialised shareholder who wishes to be represented at the annual general meeting. Completion of a form of proxy will not preclude such shareholder from attending and voting (in preference to that shareholder's proxy) at the annual general meeting.

The instrument appointing a proxy and the authority (if any) under which it is signed must reach the transfer secretaries of the company at the address given below by not later than 12:00 on Thursday, 17 June 2004.

Dematerialised shareholders, other than "own name" registered dematerialised shareholders, who wish to attend the annual general meeting in person will need to request their Central Securities Depository Participant ("CSDP") or broker to provide them with the necessary authority in terms of the custody agreement entered into between such shareholders and the CSDP or broker.

On a poll, ordinary shareholders will have one vote in respect of each share held. Dematerialised shareholders other than "own name" registered dematerialised shareholders, who are unable to attend the annual general meeting and who wish to be represented thereat, must provide their CSDP or broker with their voting instructions in terms of the custody agreement entered into between themselves and the CSDP or broker in the manner and time stipulated therein.

By order of the board

## PSG Corporate Services (Proprietary) Limited

Company Secretaries

Stellenbosch 27 May 2004

### Registered office

PSG Group Limited 1st Floor Ou Kollege Building 35 Kerk Street Stellenbosch 7600 (PO Box 7403, Stellenbosch 7599)

## **Transfer secretaries**

Ultra Registrars (Proprietary) Limited 5th Floor 11 Diagonal Street Johannesburg 2001 (PO Box 4844, Johannesburg 2000)



(Incorporated in the Republic of South Africa) (Registration number 1970/008484/06) JSE share code: PSG ISIN code: ZAE000013017 ("PSG Group" or "the company")

## Form of proxy - For use by certificated and own name dematerialised shareholders only

For use at the annual general meeting of ordinary shareholders of the company to be held at 12:00 at Protea Hotel Stellenbosch, Techno Avenue, Techno Park, Stellenbosch, on Friday, 18 June 2004.

| I/We  | ·  |                                      |   |                  |                  |
|-------|--|--------------------------------------|---|------------------|------------------|
| Bein  | g the registered holder of   | shares here                          | by appoint:                               |                  |                  |
| 1.    | of   |                                      |   | or               | failing him/her, |
|       | of e chairman of the meeting,  |                                      |   | or               | failing him/her, |
| or w  | y proxy to vote for me/us at the annual general mee<br>ithout modification, the special resolutions and ordi<br>eof and to vote for and/or against the resolutions a<br>our name/s in accordance with the following instruct | nary resolutions<br>and/or abstain f | to be proposed the<br>from voting in resp | nereat and at ea | ach adjournment  |
|       |  |                                      | N   | umber of shares  | ;                |
|       |  |                                      | In favour of                              | Against          | Abstain          |
| 1.    | To adopt the annual financial statements and repor   | ts                                   |   |                  |                  |
| 2.    | To confirm the dividend to shareholders set out in financial statements  | the annual                           |   |                  |                  |
| 3.1   | To re-elect D Lockey as director   |                                      |   |                  |                  |
| 3.2   | To re-elect L van A Bellingan as director  |                                      |   |                  |                  |
| 3.3   | To re-elect MJ Jooste as director  |                                      |   |                  |                  |
| 4.    | To re-appoint the auditors, PricewaterhouseCoopers In  | nc.                                  |   |                  |                  |
| 5.    | To authorise the directors to determine and pay the a remuneration   | auditors'                            |   |                  |                  |
| 6.    | To confirm the directors' remuneration   |                                      |   |                  |                  |
| 7.1   | Ordinary resolution re unissued shares   |                                      |   |                  |                  |
| 7.2   | Ordinary resolution re authority to issue shares for ca  | sh                                   |   |                  |                  |
| 7.3   | Special resolution number 1 re share buyback by PSG  |                                      |   |                  |                  |
| 7.4   | Special resolution number 2 re share buyback by subs   | sidiaries                            |   |                  |                  |
| Pleas | se indicate your voting instruction by way of inserting  | ng the number o                      | f shares or by a cr                       | oss in the space | e provided.      |
| Sign  | ed at on this _  |                                      | day of                                    |                  | 2004             |
| Signa | ature(s)   |                                      |   |                  |                  |
| Assis | ted by (where applicable) (state capacity and full na  | ame)                                 |   |                  |                  |
|       |  |                                      |   |                  |                  |

Each PSG shareholder is entitled to appoint one or more proxy(ies) (who need not be a shareholder(s) of the company) to attend, speak and vote in his stead at the annual general meeting.

#### notes

- 1. A PSG Group shareholder may insert the name of a proxy or the names of two alternative proxies of the shareholder's choice in the space(s) provided, with or without deleting "the chairman of the annual general meeting". The person whose name appears first on the form of proxy and who is present at the meeting will be entitled to act as proxy to the exclusion of those whose names follow.
- 2. A PSG Group shareholder's instructions to the proxy must be indicated by the insertion of the relevant number of shares to be voted on behalf of that shareholder in the appropriate box provided. Failure to comply with the above will be deemed to authorise the chairman of the annual general meeting, if he/she is the authorised proxy, to vote in favour of the resolutions at the meeting, or any other proxy to vote or to abstain from voting at the meeting as he/she deems fit, in respect of all the shares concerned. A shareholder or his/her proxy is not obliged to use all the votes exercisable by the shareholder or his/her proxy, but the total of the votes cast and in respect whereof abstentions are recorded may not exceed the total of the votes exercisable by the shareholder or his/her proxy.
- 3. When there are joint registered holders of any shares, any one of such persons may vote at the meeting in respect of such shares as if he/she were solely entitled thereto, but, if more than one of such joint holders be present or represented at any meeting, that one of the said persons whose name stands first in the register in respect of such shares or his/her proxy, as the case may be, shall alone be entitled to vote in respect thereof. Several executors or administrators of a deceased member, in whose name any shares stand, shall be deemed joint holders thereof.
- 4. Forms of proxy must be completed and returned to be received by the transfer secretaries of the company, Ultra Registrars (Proprietary) Limited, 11 Diagonal Street, Johannesburg, 2001 (PO Box 4844, Johannesburg, 2000), by not later than 12:00 on Thursday, 17 June 2004.
- 5. Any alteration or correction made to this form of proxy must be initialled by the signatory/ies.
- 6. Documentary evidence establishing the authority of a person signing this form of proxy in a representative capacity must be attached to this form of proxy unless previously recorded by the company's transfer secretaries or waived by the chairman of the annual general meeting.
- 7. The completion and lodging of this form of proxy will not preclude the relevant shareholder from attending the annual general meeting and speaking and voting in person thereat to the exclusion of any proxy appointed in terms hereof, should such shareholder wish to do so.



## administration

#### DETAILS OF THE COMPANY

**PSG Group Limited** 

Registration number 1970/008484/06

Share code: PSG ISIN: ZAE000013017

## SECRETARIES AND REGISTERED OFFICE

PSG Corporate Services (Pty) Limited Registration number 1996/004840/07 Ou Kollege 35 Kerk Street Stellenbosch 7600 PO Box 7403 Stellenbosch 7599 Telephone 021 887 9602 Telefax 021 887 9619

#### TRANSFER SECRETARIES

Ultra Registrars (Pty) Limited 11 Diagonal Street Johannesburg 2001 PO Box 4844 Johannesburg 2000 Telephone 011 834 2265 Telefax 011 834 4398

## CORPORATE ADVISOR AND JOINT SPONSOR

**PSG Capital Limited** 

## JOINT SPONSOR

PricewaterhouseCoopers Corporate Finance (Pty) Limited

## **BROKERS**

PSG Online Securities Limited

#### AUDITORS

PricewaterhouseCoopers Inc

## PRINCIPAL BANKERS

Absa Bank Limited

### **ATTORNEYS**

Hofmeyr, Herbstein & Ghiwala Inc

## WEBSITE ADDRESS

www.psggroup.co.za

